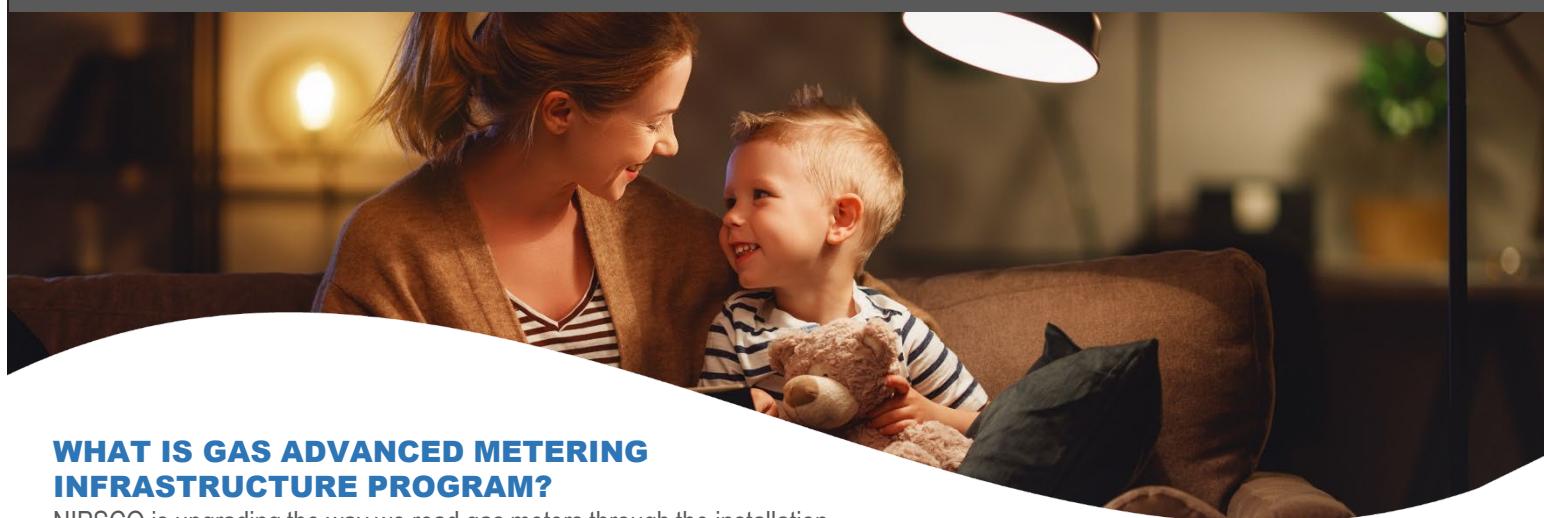


GET THE LATEST UPDATES ON NIPSCO'S AMI GAS COMMUNICATION MODULE INSTALLATION



WHAT IS GAS ADVANCED METERING INFRASTRUCTURE PROGRAM?

NIPSCO is upgrading the way we read gas meters through the installation of Advanced Metering Infrastructure (AMI) technology. This technology will be installed in phases to gas residential and business customers over the next three years.

During the Gas AMI Program, NIPSCO will exchange existing AMR communications device with an AMI communications module for eligible homes and businesses throughout our gas service territory. If required meter maintenance is detected during the exchange, NIPSCO will take necessary steps to repair or replace the gas meter.

There are many benefits to utilizing Advanced Metering Infrastructure. By having a Gas AMI communications module installed, NIPSCO can provide customers with more frequent and enhanced usage data, which will help us to better address your questions if you have any issues with your service.

WHAT TO EXPECT DURING INSTALLATION

On the day of installation, a service technician will come to your home or business to change out the equipment. The technician will knock on your door to check if you are home, but you do not need to be home for the exchange to take place. A typical AMI module installation takes approximately 20 minutes to install the equipment. Upon completion, the technician will leave a door hanger with information about the exchange and your new module.

Please note, customers whose meters require immediate maintenance will not receive a letter notification but will receive a door knock and door hanger with installation details and contact information.



**GET THE LATEST UPDATES
ON NIPSCO'S GAS ADVANCED
METER INFRASTRUCTURE**

Visit NIPSCO.com/AMI or scan the QR code below.



NIPSCO.com/AMI