

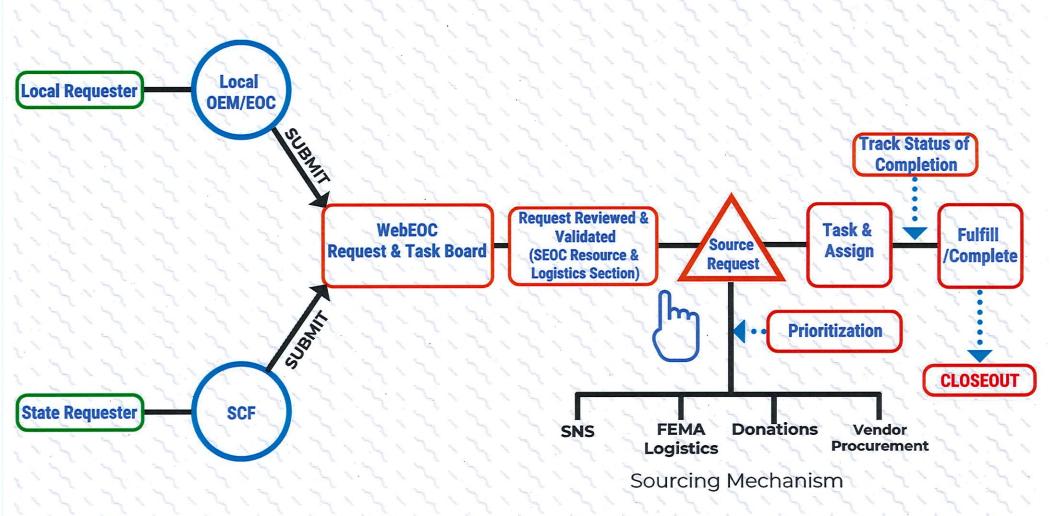
## **COVID-19 Resource Request Process**

## March 27, 2020

- 1. Local health care entity identifies a need and makes a resource request
  - a. This may be the LHD, hospital, dialysis center, or other organization
  - b. All PPE requests from health care entities should be submitted with the Emergency Medical Material Request Form. Requests of this nature will not be considered without an attached form.
- 2. If the resource request is for medical supplies, equipment, or medication, it is reviewed by a Local Health Department Representative for completeness and to clarify request when necessary
- 3. Request is submitted to the jurisdictional Emergency Operations Center (EOC)/Local Emergency Manager via email
- 4. Once vetted by the Local EOC, the request should be in-put into WebEOC by local EOC staff and request form should be added as an attachment.
- 5. Via WebEOC, the request goes to the MEMA Resource Officer who will review and task out to the appropriate branch within the State Emergency Operations Center (SEOC)
  - a. It may be tasked back to the MDH desk at the SEOC to fill from SNS or other supplier(s)
  - b. PPE will be delivered to the requester by the most efficient means
    - i. Delivery to LHD for distribution of PPE to local entities
    - ii. Delivery by contracted transport
    - iii. Shipped via courier service
- 6. If the request from a health care entity is not medical related (such as regular cleaning items) it will be entered into WebEOC by the local EOC.
- 7. Feedback to requester is via the local Emergency Manager



## Maryland Statewide COVID-19 Resource Request Process



03/27/2020