



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Dennis R. Schrader, Secretary

Dear Maryland Medicaid Provider:

As communicated previously, a security incident was discovered involving the Maryland Department of Health's (MDH) information technology systems.

There is no evidence at this time that any data was compromised. However, as a cautionary measure, MDH servers have been taken offline.

At this time, MDH has not been able to restore the MDH Electronic Data Interchange Transaction Processing System (EDITPS).

Unfortunately, this means that only claims submitted prior to the system shutdown on 12/5/2021 will be included in this weekend's (12/12/2021) MMIS provider payment cycle. Claims submitted on or after 12/5/2021 will not be included, and providers will not receive payment for those claims. This also means that there will be no payment in the upcoming remittance advice of 12/11/2021 for LTSSMaryland providers.

Note: Providers who are paid through outside vendors or managed care organizations (MCOs) are not impacted and will continue to have claims paid. These include:

- Dental, pharmacy, and behavioral health fee-for-service providers.
- HealthChoice MCO provider payments.

Please check for provider updates on eMedicaid at <https://encrypt.emdhealthchoice.org/emedicaid/> and/or health.maryland.gov/providerinfo.

Sincerely,

A handwritten signature in blue ink that reads "Steven R. Schuh".

Steven R. Schuh
Deputy Secretary
Health Care Financing and Medicaid