

# Become a Volunteer SHINE Counselor!



Do you have some spare time and like to help people? Do you like technical information and problem solving? If so, you may be the perfect SHINE volunteer.

SHINE volunteers offer free, confidential insurance counseling on Medicare options to beneficiaries and their families. Once you become a certified counselor, we are confident you will find SHINE a rewarding, as well as a challenging, volunteer experience.

Without volunteers, SHINE would not be able to help the many Medicare beneficiaries on Cape Cod and the Islands. Our group of more than 50 volunteers has monthly meetings where you can connect with your fellow SHINE counselors.

Currently, all SHINE counseling sessions are telephonic, and our monthly meetings are held virtually. Once it is safe to do so, we will resume in-person counseling sessions at the local COA locations, as well as in-person monthly meetings at a set location.

To volunteer, the interested person must participate in a 10-day training and pass a state certification test. To meet the needs of our communities you may be asked to serve in an area other than where you live.



**Contact:**

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