

# My Ombudsman

Need help with your MassHealth benefits? We're here for you.

## Are you a MassHealth member? Do you need assistance getting a covered service or benefit from MassHealth?

We can answer questions about your MassHealth benefits and services.

We help explain denial letters, address problems with accessing health coverage and more.

**We Listen. We Work Together.**

## How to Contact Us

Helpline: 855-781-9898 (English, Español, and other languages)
Videophone: 339-224-6831 (for Deaf and Hard of Hearing)

info@myombudsman.org

myombudsman.org

Monday through Friday 9am to 4pm