

## BROWN PAPER TICKET FAQ

**Have questions? Don't worry we have the answers!**

### **Q: How do I pay? Can I pay by check?**

A: You pay online thru Brown Paper Ticket with a card. Checks are accepted at the venue the day of the event.

### **Q: How do I get my tickets? Do I have to print them?**

A: Totally up to you! Simply pick one of these methods: Mail/Post, Will-Call, Print-at-Home or Mobile Delivery.

### **Q: How does mobile delivery work?**

A: Mobile delivery can be selected when checking out and it allows you to pull up your ticket from your account on the Brown Paper Ticket website.

### **Q: What do I do if I have questions?**

A: Please email MCC at [mcc@milwaukeechildrenschoir.org](mailto:mcc@milwaukeechildrenschoir.org) or call (414) 221-7040. However, if the question relates to a ticket glitch contact Brown Paper Ticket at 1-800-838-3006 or by email: [support@brownpapertickets.com](mailto:support@brownpapertickets.com)

### **Q: Can I transfer tickets to friends and family?**

A: Yes! First, make sure you select "mobile delivery" when purchasing your tickets. After, visit the Brown Paper Tickets website on your mobile phone and log in to your account to view your tickets. Then, you can choose which tickets you'd like to text to another mobile phone number.

### **Q: What if I lose my tickets?**

A: We have a receipt of who has bought tickets so we can look your name up or look at your ticket purchases on the Brown Paper Ticket website.

### **Q: What is premiere & what is general admission seating? Will I have a specific assigned seat?**

A: Premiere seating is a closer section to the stage and general seating is surrounding sections! However, you are not assigned a specific seat-simply a section to sit in.