



Update from the College – Renewals

Good afternoon,

As October comes to a close, we wanted to provide everyone with an update on renewals and our new registrant database.

Thank you to everyone who submitted their renewal application. As of Monday afternoon, we have over 3100 applications submitted and approved! With so many applications approved, it allows the College staff to spend this last week focussing on the applications that may require some additional support and helping our newer registrants navigate renewals for the first time.

We know the new database continues to have glitches. We made the decision to change databases last year as our previous database no longer supported the reporting functionality we require to meet legislative and stakeholder obligations. Unfortunately, COVID-19 significantly set our timelines back, so the new database was not completely ready to be launched in time for renewal. We appreciate your patience with your renewal this year as the functionality of the database was less than ideal. We are confident, however, the process next year will be smoother and more automated.

As we continue to modernize our College, you will notice that practice permits are available online for you to print this year. The current online permit is not the best quality, so we have enlisted the support of a graphic designer to help improve the quality. We will send out a message to everyone once this new version of the practice permit is available for you to print.

Just a reminder that the *Health Professions Act* (HPA) 36(1)(5) states:

- (5) A regulated member must:
 - (a) display the regulated member's practice permit where the regulated member provides professional services, or
 - (b) on request, make the regulated member's practice permit available for inspection.

The College has always required that you display your practice permit. However, with the growing amount of personal information available on the internet, as a professional, you will need to individually assess your own workplace circumstances and make a decision on whether you would like to display your permit or have it readily available.

If you choose not to publicly display your practice permit, as a regulated health professional, you must be able to provide your practice permit to your employer and members of the public when requested.

Please note that the Registry on the CRDHA website will always have the most up-to-date practice permit status for all registrants.

Our next steps for the registrant database are the Continuing Competence Program module and enabling online applications for new Registration. These are all currently in development. Once we are confident the modules are functioning properly, we will open those up as well. Until then, please hold onto your CE course and credit information.

We will also be moving to a system of random monitoring for continuing competence, which is in line with most other regulators, and follows professional continuing competency best practices. This will be a significant shift for our College, as we currently review and approve every CE submission. More information on the audit process will be provided in the future.

Your College and Council are committed to modernizing the College operations over the next few years, so you will continue to experience different but enhanced regulatory processes. These changes take time and it may not always be a smooth process, but together we can work towards accomplishing this goal.

Take care and stay safe,

CRDHA