



## Mandatory e-learning course for Alberta dental hygienists related to Bill 21, *An Act to Protect Patients*

On April 1, 2019, Bill 21 – [\*An Act To Protect Patients\*](#) – officially took effect in Alberta to protect patients/clients from sexual abuse and sexual misconduct by health professionals. As part of the legislation, **all regulated health professionals in Alberta** must successfully complete training on preventing and addressing sexual abuse and sexual misconduct towards clients.

### What is required of CRDHA registrants?

All registrants must complete the e-learning course “*Protecting Patients from Sexual Abuse and Misconduct*” **no later than December 31, 2020**.

This interactive e-learning course was developed by the Alberta Federation of Regulated Health Professions (AFRHP) and is available via the [AFRHP website](#). A link can also be found on the password protected section of the College’s website, in the footer as well as under the Continuing Competence Tab>Courses, Learning & Events. It consists of three modules to familiarize you with Bill 21 and how to prevent, recognize and respond to sexual abuse and sexual misconduct.

**Please note: The course must be completed in one session** – you are unable to exit the course midway then re-enter at a different time to finish the content.

Completion of the course can be claimed towards your CCP requirements. The CRDHA Competence Committee has approved the course for 2.0 credit hours. **Once you complete the course, the program will generate a “Certificate of Completion” which you will need** to upload with your CE submission on the registrant database. It is anticipated the new CE module in the registrant database will be open to registrants before the Christmas break. Stay tuned for more details in the coming weeks. **You cannot return to the program later to print your certificate.**

### Tips

Here are some tips to help you navigate the course and successfully print your Certificate of Completion:

- Use of a desktop computer or tablet is recommended for this course. Mobile compatibility has been inconsistent.
- The suggested browser for completing this course is Google Chrome. Users may encounter issues when using Firefox, Microsoft Edge, Microsoft Internet Explorer or Safari.
- Ensure your browser is set to allow pop-ups in order to have the print dialogue box appear at the end of the course.
- Be prepared to “Print” the “Certificate of Completion” at the conclusion of the course as you cannot access the print function later. Depending on your computer (or tablet) and software, this can be achieved through a variety of methods:
  - Print directly to your printer then scan it for uploading later.
  - If a printer is unavailable, still select “Print”, and you will be presented with some print-to-file options you can use to save the certificate on your desktop or in a file folder to retrieve later.

- Right click on the certificate, then select “Save As” and save the certificate to your desktop or a file folder to retrieve later.
- Right click on the certificate and select “Copy image” then paste the image into a blank word document which you then save to retrieve later. Ensure that you see your certificate in the document, and not just a link, before saving and exiting the course.
- Take a screen shot of your certificate and paste it into a blank word document.  
(CTRL+ALT+Print Screen, then CTRL+v in the blank word doc)
- Take a photo of your certificate with your cell phone.

The College has received questions regarding where registrants can find information about CRDHA's definition of a client/patient. That information is included in the CRDHA Practice Standards 2019 document, Section 1G. This document is available on the CRDHA website under the Tab *Protecting the Public >Standards and Guidelines*, or by clicking [here](#) .