# Security Health Plan partners with LexisNexis Risk Solutions to verify provider information

As you know, it is vital your patients have access to accurate, up-to-date information in the Security Health Plan Provider Directory. Security Health Plan is required to attest to the accuracy of its provider network information to various entities including the Wisconsin Department of Health Services, the Wisconsin Office of the Commissioner of Insurance and the Centers for Medicare & Medicaid Services (CMS). Additionally, CMS requires that providers review and update their information quarterly or whenever there is a significant change.

To help you meet this requirement, Security Health Plan has engaged with the search firm LexisNexis Risk Solutions. They will reach out on a quarterly basis using one or more of their three communication channels (phone, fax and the Verify Health Care Portal) to verify that your provider information is accurate.

As a quick reminder, here is the directory information that must be reviewed and updated:

- Provider full name and gender
- Clinic or facility address
- Phone number
- Office hours
- Ability to accept new patients
- Specialty
- Hospital privileges
- Languages spoken
- Clinic or facility website (if available)
- Accommodations for patients with disabilities
- Any other information that affects availability to the patient

If you have any questions on this matter or have trouble with your updates, please contact your Security Health Plan Provider Network Management at 1-800-548-1224, ext. 19640.