Security Health Plan Provider Portal features new access to specific information geared to your practice

The Provider Portal is a convenient way to access prior authorization forms and status of existing requests, credentialing information and payment information.

One of the new features we've added includes the ability to view hospital access payments paid to your practice from Security Health Plan. Distributed monthly, these payments are based on the number of Medicaid qualifying inpatient discharges and/or outpatient claims from the prior month for an eligible hospital. The Marshfield Clinic Health System currently sends these payments to Security Health Plan eligible providers by paper checks; however, in the future these payments will be distributed electronically through ACH payments, which are more secure and cost-effective. Each provider will be receiving information on how to switch to electronic payments with the current paper check mailing.

If you would like to view an itemized list of your hospital access payments please visit https://www.securityhealth.org/providers to access the Security Health Plan Provider Portal. Once you are logged in, click on the "Communications" listing then click on "Hospital Access Payment Summaries."

If you do not have access to the Provider Portal to view the hospital access payments, please contact your facility's Security Health Plan Provider Portal organization administrator to grant you this access. If your facility needs to establish an organization administrator or require further assistance on setting up a Provider Portal account, please contact our Provider Customer Service Line at 1-800-548-1224. We are available Monday through Friday from 8 a.m. – 4:30 p.m. central time.