Security Health Plan brings in AdhereHealth to help members with medication adherence

A person's quality of life is affected by their medications, health care treatments and daily living. Some members have challenges that impact their ability to take medications as prescribed. They may also have challenges with obtaining healthy food, maintaining social connections and access to transportation. That's why Security Health Plan along with AdhereHealth is kicking off a new campaign to identify, understand and help support members with challenges that may prevent them from living their best life.

In the next few weeks, AdhereHealth clinicians (a nurse, pharmacy technician or pharmacist) will begin calling Security Health Plan Medicare Advantage members to ask them questions about their medication and overall health care needs. These questions will attempt to uncover any concerns members may have with daily tasks (including grocery shopping and transportation), ability to access health care or taking their medications as prescribed.

This free service is offered through a member's Security Health Plan coverage. A letter will be going out to Medicare Advantage members from Security Health Plan at the end of the month explaining this service and how they can get started with this program.