

## **NCQA names Security Health Plan as one of the highest-rated health plans in Wisconsin and nationwide**

Security Health Plan is one of five Medicare plans in Wisconsin to receive an overall rating of 4.5 out of 5 by the National Committee for Quality Assurance (NCQA) Medicare Health Plan Ratings 2023. The annual Health Plan Ratings evaluate Commercial, Medicare and Medicaid health plans in Wisconsin and nationwide. Security Health Plan once again rated high for its Commercial and Medicaid plans as well.

“To be rated among NCQA’s top-rated health plans in Wisconsin and nationwide once again is a great honor,” Security Health Plan Chief Executive Officer Krista Hoglund said. “These ratings are determined through rigorous objective analysis that includes feedback from our members. This is a direct reflection of our ongoing mission and commitment to provide high-quality health care coverage, service excellence and access to care for our members. We work hard to develop and maintain strong relationships with our network providers and are proud to partner with them to ensure our members receive the best in health care and insurance coverage so they may lead happy and healthy lives.”

Below is a summary of how Security Health Plan insurance products are rated by category in the 2023 NCQA Health Insurance Plan Ratings:

- Security Health Plan’s Medicare Advantage plans are rated 4.5 out of 5 in NCQA’s Medicare Health Plan Ratings 2023.
- Security Health Plan’s commercial plans are rated 4 out of 5 among NCQA’s Commercial Health Plan Ratings 2023.
- Security Health Plan’s Medicaid plans are rated 4 out of 5 in NCQA’s Medicaid Health Plan Ratings 2023.

The NCQA started releasing ratings in 2005. Since then, Security Health Plan has earned high ratings every year. The NCQA’s ratings are based on three types of quality measures:

1. Clinical quality from NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) and Health Outcome Survey (HOS).
2. Patient experience using the Consumer Assessment of Healthcare Providers and Systems (CAHPS<sup>®</sup>).
3. Results from NCQA’s review of a health plan’s health quality processes (NCQA Accreditation).

NCQA rates health plans that choose to report measures publicly. Security Health Plan's ratings were a result of those quality measures. Medicare Advantage rated high in a few key categories:

- Members are receiving recommended immunizations for influenza and pneumonia.
- Medicare Advantage members reported satisfaction with the coordination of their care.
- Members are receiving recommended screenings for breast and colorectal cancer.
- Members with chronic conditions such as high blood pressure and diabetes are receiving the recommended services to treat their conditions.

"We are honored to be recognized at the national level for our dedication to ensuring our members have the resources, care and services they need from their health plan," said Security Health Plan Chief Medical Officer Mary Davis, M.D. "We are incredibly appreciative and thankful for our provider network partners for continued collaboration on strategic initiatives to educate members about recommended care management services and screenings to stay ahead of potential health care challenges. We welcome your ongoing input and feedback on potential process improvements or initiatives."

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. In recognition for its leadership in diversity, equity and inclusion, NCQA has won the Excellence in Diversity Award from the Chesapeake Human Resources Association. NCQA's website ([ncqa.org](https://www.ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](https://www.ncqa.org), on [Twitter @ncqa](https://twitter.com/ncqa), and on LinkedIn at [linkedin.com/company/ncqa](https://www.linkedin.com/company/ncqa).