New eviCore healthcare portal coming for online prior authorization requests

Effective Dec. 4, 2023, all online prior authorization requests, including radiology and cardiology requests, will need to be submitted on the eviCore healthcare CareCore National portal. Please use your existing credentials to access this portal. Requests made prior to Dec. 4, 2023, may still be viewed on the MedSolutions portal for a limited time.

eviCore healthcare previously maintained prior authorization management on two portal platforms, MedSolutions (radiology and cardiology requests) and CareCore National (e.g., requests for outpatient therapy, pain injections, spine and joint surgeries, radiation therapy and sleep).

To sign up for one of eviCore's online orientation sessions on the CareCore National portal can be viewed here: ***Click here***.