Security Health Plan collaborates with LexisNexis Risk Solutions to verify provider information

Security Health Plan wants to ensure your patients have access to accurate, up-to-date information in the Provider Directory and is required to attest to this accuracy to various entities. These include the Wisconsin Department of Health Services, the Wisconsin Office of the Commissioner of Insurance and the Centers for Medicare & Medicaid Services (CMS). Additionally, CMS requires that providers review and update their information quarterly or whenever there is a significant change.

To help you meet this requirement, Security Health Plan has collaborated with the search firm LexisNexis Risk Solutions. They will reach out on a quarterly basis using one or more of their three communication channels (phone, fax and the Verify Health Care Portal) to verify that your provider information is accurate.

As a reminder, the directory information that must be reviewed and updated includes:

- Provider full name and gender
- Clinic or facility address
- Phone number
- Office hours
- Ability to accept new patients
- Specialty
- Hospital privileges
- Languages spoken
- Clinic or facility website (if available)
- Accommodations for patients with disabilities
- Any other information that affects availability to the patient

If you have any questions or need any assistance with your updates, please contact your Security Health Plan Account Manager at 1-800-548-1224, ext. 19640.