

Security care managers request notice of all Medicaid member referrals to skilled nursing facilities

Security Health Plan BadgerCare and SSI members may use any skilled nursing facility located in Wisconsin that is Medicaid-certified. Partnering with skilled nursing facilities for care coordination of our Security Health Plan BadgerCare and SSI members is beneficial in assisting our members and families get the right care, at the right time and the right place. Security Health Plan follows ForwardHealth guidelines for our Medicaid Managed Care programs.

Security Health Plans care management assists in ongoing care coordination for Security BadgerCare or SSI members who are admitted to a skilled nursing facility for short-term or long-term care. Security Health Plan's care management services focus on each member's specific health care needs. Care managers help individuals and families to effectively manage complex situations post skilled nursing facility admissions. Security Health Plan care managers assist with benefit information, coordinating follow-up appointments, medications, community resources, care following a skilled nursing facility discharge and setting health and safety goals once home.

To assist the Security Health Plan care managers in the initial and ongoing care coordination of our Security Health Plan BadgerCare and SSI members, we are requesting that skilled nursing facilities provide notice to Security Health Plan of admission for ALL Security Health Plan Badger Care and SSI members. The following information is requested:

Skilled nursing facility
SHP BadgerCare/SSI member name and date of birth
Date of admission
Reason for admission

Please email this information to shp.health.services@securityhealth.org or fax 715-221-6612.