Security Health Plan members can find help with social care needs with a click

As the basics of daily life become more challenging, many people find they need help to address social determinants of health, the personal, family and social care needs that play important roles in determining overall health and well-being. Security Health Plan members, Marshfield Clinic Health System (MCHS) patients and other community members will soon have a new, simple and convenient way to search and connect with professionals who offer support for a wide array of personal and social needs.

Individuals will soon be able to go to www.securityhealth.org/members/findhelp to learn more about the kinds of social care resources available to them. They can then link to the https://caringforcommunities.findhelp.com search page shared by Security and MCHS. Users enter their ZIP code to access thousands of national, statewide and local agencies that offer free and reduced-cost support with finances, food, housing, transportation, medical care, addiction, education, employment, legal and many other needs. More than 9 million people nationwide have found resources through the ***findhelp*** network, the nation's leading social care network.

"We, together with Marshfield Clinic, want to help our members, clinic patients and others address personal, family and social care needs that play important roles in determining their overall health and well-being," said Security Health Plan Director of Population Health Heather Kurtz. "We're dedicated to helping people achieve their best health and enrich their lives."

Kurtz said a primary focus of the project is to give individuals the ability to find help with dignity and ease. The search process empowers people to select the support categories and agencies that best fit their needs.

"Marshfield Clinic and Security Health Plan are here to provide high quality health care, but we also recognize that achieving your best health far exceeds any doctor's office," Kurtz said. "We want to give our members and patients the ability to quickly and easily find important community resources that help them address those non-clinical factors that impact health."