

## Turnaround times shortened for Part B drug prior authorizations

Effective Jan. 1, 2020, the Centers for Medicare and Medicaid Services (CMS) has issued changes to medical drug Part B utilization review turnaround times. Requests for prior authorizations containing all Part B drugs will be shortened to the same turnaround times as currently required for Part D drugs.

### New CMS turnaround times effective Jan. 1, 2020

Type of request	Total CMS-allowed turnaround time to make a determination
Expedited/Urgent - Part B drugs	24 Hours
Standard - Part B drugs	72 Hours

Your attention to this change and assistance with submitting complete pre-service medication prior authorization requests is greatly appreciated. Both Security Health Plan and our medical pharmacy partner, Magellan, are committed to ensuring a smooth transition to the new turnaround times. We ask for the following support and assistance from our providers when submitting prior authorization requests:

- Please make sure complete requests are submitted when requesting a prior authorization.
- Include any relevant medical records that may be necessary for our clinicians to fully review the case.
- Provide supporting clinical information. A supportive statement from the provider with the clinical rationale is also very helpful when reviewing requests.
- Answer the prior authorization questions accurately and completely.
- Respond timely to requests for a call back or required documentation.
- Please take the opportunity to complete a peer-to-peer review if applicable.
- For Security Health Plan PA requirements: Submit complete requests using the online Provider Portal: <https://www.securityhealth.org/providers>.
- For Magellan PA requirements: Submit complete requests using the online Provider Portal: <https://ih.magellanrx.com/>.

The revision to the Part B utilization review turnaround times is included in the CMS rule: Modernizing Part D and Medicare Advantage to lower drug prices and reduce out-of-pocket expenses. [Click here](#) to view the excerpt from the lengthy CMS rule that applies to the Part B utilization review turnaround times. Some of the most pertinent sections are highlighted in yellow.