

## Employee's kindness brings comfort to a child

Shelby is an account manager in the Sales Department at Security Health Plan, but when she had the chance to make a difference for an area mom and child recently it had nothing to do with their health plan.

Melissa, a Security Health Plan member through her husband's employer, had posted to a Facebook mom's group that she needed a blanket for her 2-year-old son, Manning. When her daughter was born in 2013, Melissa had received a lime green baby blanket as a gift after responding to a Security Health Plan survey. It became Manning's security blanket when he came down with several childhood illnesses back to back.

"Manning latched onto the blanket when he was sick. I could not get is away from him, and I needed to get it washed," Melissa chuckled. Her post asked if another mom had a matching blanket so Melissa could swap it out to wash the soiled blanket.

"I was in town when I posted it, and within five minutes Shelby messaged me and within 15 minutes I had another blanket," Melissa said.

Herself a mom with three sons, Shelby had once received the same lime green blanket from Security. She saw the post on her way to work and immediately contacted Melissa. As Melissa and Manning were in town for an appointment, Shelby quickly drove home to get her blanket and meet them at their car.

"When Melissa rolled Manning's window down he held up his blanket and said 'Gross,'" Shelby laughed. "I know with my son his blanket is so close to him. Kids latch on to something, and everything's OK as long as they have the blanket."

Manning now finds comfort from both blankets. "He likes to be tucked in with one and then he hangs onto the other one," Melissa said. She is especially appreciative that Shelby helped her out.

"Melissa offered to pay me for the blanket and I said absolutely not," Shelby said. "We've all been there as parents."

In this instance, all that mattered is that Shelby was there with kindness and a blanket for Melissa and Manning.

