

Security Health Plan requires providers to follow vision stipend guidelines for Medicare Advantage patients

If you're a provider contracted to supply routine vision correcting eyeglasses to Security Health Plan Medicare Advantage members who plan to use the yearly stipend, please remember the following guidelines:

- Please ensure a current prescription is on file **prior** to administering eyeglasses.
- Non-prescription eyeglasses, including reading glasses and contacts, are not covered. Members must pay full cost for these items.
- Claims must be submitted with the date of service equal to the date the member physically receives the eyeglasses.
- The stipend applies based on the date the member physically receives the eyeglasses. Members cannot order glasses in December of 2022 to be picked up in January of 2023 and expect to use the 2022 stipend at pick up.
- Providers should only collect the amount owed by the member after the claim has processed and the stipend has been applied. Collecting the full amount from the member at delivery, then refunding the member once the claim is processed is not appropriate.
- Stipend amounts differ for each plan and can change each year. To view a member's eligibility and benefits log in to the Security Health Plan Provider Portal. For plan specific documents such as the EOC, see <https://www.securityhealth.org/brokers/document-library/medicare-documents>