

Bill Veterans Administration (VA) authorizations to appropriate third-party administrator

When a patient has a VA authorization, any services related to that authorization should be billed to the appropriate third-party administrator documented on the referral, not Security Health Plan.

If a Security Health Plan member has coverage through our Medicare Advantage, BadgerCare, Security Administrative Services or Family Health Center and we are incorrectly billed, the charges will be recouped and denied with an ANSI 22 CO.

If a Security Health Plan member has Commercial coverage and we are incorrectly billed, the charges will be recouped and denied with an ANSI 22 PR.

Security Health Plan encourages providers to follow these billing guidelines in an effort to increase patient satisfaction and reduce administrative costs.