

Security Health Plan partners with eviCore healthcare for musculoskeletal and therapy prior authorizations

Security Health Plan and eviCore healthcare are pleased to announce their partnership to provide authorization services for patients enrolled in Security Health Plan's Commercial, BadgerCare Plus, Medicare Advantage and Security Administrative Services plans.

eviCore will facilitate prior authorization for certain musculoskeletal and therapy services for dates of service beginning **May 1, 2019**. Services performed without prior authorization may be denied for payment, and providers may not seek reimbursement from members.

Security Health Plan members will require authorization from eviCore for:

- Musculoskeletal - Joint Surgery, Spine Surgery, Interventional Pain Management
- Therapies - Occupational Therapy, Physical Therapy, Speech Therapy

Therapy and interventional pain management services performed in conjunction with an inpatient stay, 23-hour observation or emergency room visit are not subject to prior authorization requirements.

eviCore will review the request for an inpatient admission related to joint/spine surgeries for medical necessity and provide prior authorization for an initial length of stay. Any extensions to the initially approved length of stay will be managed by Security Health Plan staff via the Plan's concurrent review process. Please contact Security Health Plan Utilization Management at 1-800-991-8109 for any extensions to the initially approved length of stay.

To request a prior authorization through eviCore:

- Login to www.evicore.com/pages/ProviderLogin.aspx
- Call eviCore at 1-888-444-6185
- Fax an eviCore healthcare request form (available at www.evicore.com) to 1-888-693-3210

For urgent requests:

If services are required in less than 48 hours due to the severity of the clinical presentation, please call eviCore's toll-free number or you can initiate a case via the eviCore web portal for expedited prior authorization review. Be sure to tell the eviCore representative that the prior authorization request is for an urgent clinical presentation. If initiating the urgent request via the web you will have to upload clinical documentation with the case initiation.