

Provider feedback and testimonials wanted

Have you had a great experience with Security Health Plan staff that you would like to share? Did they go above and beyond to answer your question, resolve your issue or help your patient get the care they needed? Do you have an idea for a new or enhanced feature for the Security Health Plan Provider Portal or Provider Manual? Are you looking for a better way to access information?

If you answered yes to any of the above, then we would love to hear from you! We want to provide you with the best experience possible and appreciate your input. [Click here](#) to submit your feedback.

As a reminder, Security Health Plan has a comprehensive Provider Manual and Provider Portal that allows you to access the information you need when you need it. The Provider Manual is an easy way to find general information on benefits, prior authorization requirements and claim processing policies and procedures. To access the Provider Manual, visit www.securityhealth.org/providermanual.

When you log in to the Provider Portal you can:

- Check claim status
- View provider statements
- Verify member eligibility/benefits
- Submit and view prior authorizations
- And so much more!

Access the Provider Portal at www.securityhealth.org/providers.

Our Security Health Plan Provider Customer Service team is here to support you and is available Monday through Friday, 8 a.m. to 4:30 p.m. You can reach the Provider Customer Service line at **1-800-548-1224 (TTY 711)**.