

Shared Decision Making process helps ETF members consider intervention options for low back pain

The Shared Decision Making (SDM) process provides important information for Wisconsin Department of Employee Trust Funds (ETF) members seeking surgery for low back pain. Security Health Plan offers SDM to members as part of the prior authorization process for lower back surgery. The SDM tool allows ETF members to discuss various intervention options with their primary care provider, care manager or health educator who is trained to have such a discussion. For ETF members interested in completing SDM, more information is available by calling Security Health Plan Customer Service at 1-844-813-7286.

NOTE: Prior authorization is not required when seeking an office visit for low back pain with an in-network orthopedist or neurosurgeon.

Please refer to the Security Health Plan website for prior authorization and medical policy information.