

Security Health Plan's Medicare Advantage HMO-POS plans earn 4 stars from the Centers for Medicare and Medicaid Services

The Centers for Medicare and Medicaid Services (CMS) released its ratings recently and Security Health Plan earned 4 stars for our Medicare Advantage HMO-POS plans. The rating reflects a collaborative effort between Security Health Plan and our network provider partner groups to bring our members high-quality primary and specialized care. Every time they see a provider partner, our members are receiving premier medical care and support services they can rely on to treat current health challenges and educated them about future ones they may encounter.

"This rating reflects the hard work the Security Health Plan team and what our trusted provider network partners do every day to ensure our members are receiving the highest level of support from their health plan and provider teams. This 4-star rating means we are providing members with affordable, high-value insurance products that fit their lives. We continue to implement programs and services to reach members who need preventive care, help with medication adherence and savings programs for prescription medications," said Security Health Plan Chief Executive Officer Krista Hoglund.

Our members' overall experience was a factor in the ratings. Security Health Plan was rated at 4 stars or better in individual member experience and access measures including getting necessary care, access to prescription drugs, receiving care quickly, customer service and overall rating of the health plan.

"We continue to put our members' health first. We are dedicated to ensuring our members are educated about preventive screening tests and have access to at-home solutions to help them decrease gaps in care. We are reaching out to members to see if their environment presents challenges for them in filling necessary prescriptions or keeping up with regular preventive screenings. Our care management team is conducting proactive outreach to our members and providers to assist members who are not meeting their health care goals. Thank you for providing our members with the highest level of medical care so they can maintain their best health now and, in the future," said Chief Medical Officer, Mary Davis, M.D.

Security Health Plan continues to put measures in place to assist our provider network partners with the tools, resources and support you need to make coding and prior authorization of services needs easier. We also have many new initiatives in progress to help our members address social determinants of health factors that may be contributing to their gaps in care related to preventive screenings or medication adherence.