

Security Health Plan partners with Optum Rx as PBM

As part of the ongoing integration between Sanford and Security Health Plan, Security Health Plan will transition to Optum Rx as its pharmacy benefit manager (PBM) effective Jan. 1, 2026. This partnership supports our commitment to delivering consistent, high-quality and affordable health care coverage through improved contracting terms.

What providers need to know: New prior authorization process begins Jan. 1, 2026

With the transition to Optum Rx, a new temporary prior authorization process for pharmacy services will go into effect. Starting Jan. 1, 2026, providers must:

1. Log into the Provider Portal.
2. Download the authorization form.
3. Complete the form and fax it to Security Health Plan Pharmacy Services at 715-221-9989. Or, alternatively, the form may be emailed to shppharmacyum@securityhealth.org.

Please note this is a temporary process during the Optum Rx transition. Providers will be notified once a permanent prior authorization workflow is finalized.

Formulary and prior authorization criteria change

Security Health Plan will also be transitioning to the same formularies and prior authorization criteria that are currently in place for Sanford Health Plan. Prior authorization criteria may vary depending on the member's plan.

Member transition updates

Members were notified of the PBM change in October and are being onboarded to Optum Rx throughout the fall. Security Health Plan teams are working closely with Optum Rx to support members during this transition, including issuing new ID cards. Members will not experience changes to their premium and most pharmacies, including Walgreens, will remain in-network.

For more information, please refer to the [FAQ](#).