Reminder: Optum acting on behalf of Security Health Plan for bill review

As we communicated previously, Optum is now acting on behalf of Security Health Plan in facilitating the review of claims pre-payment with an expected reimbursement of greater than $100,000. Optum has been authorized on behalf of Security Health Plan to request, receive and document any medical information, including, but not limited to UB-04's, itemized charge details and patient medical records.

We appreciate your cooperation as we implement this important process update. Please note, if requested documentation is not received in the specified timeframe, the claim will be denied until the requested documentation is provided. We understand questions may arise. Please contact Optum Health at 1-833-833-2093 about a claim that was reviewed by Optum, or if you have questions regarding any information Optum is requesting to conduct their review.