

Omada program discontinuation

Security Health Plan will discontinue the Omada program, effective Oct. 1, 2025. While Omada has provided valuable support to some members, a recent evaluation showed the program did not demonstrate a sustainable return on investment.

We remain committed to supporting your patients with diabetes through other effective services like health coaching. They also have access to resources through WebMD, HUSK and One Pass[®]. More information on the resources available to your patients with Security Health Plan coverage can be found on our member wellness webpage: www.securityhealth.org/wellness.

Your patients currently enrolled in Omada will be contacted by Security Health Plan with more information on resources available to them to help them effectively manage their diabetes.

Please contact us if you have questions or need support transitioning patients to alternative services. We are dedicated to working with you to ensure your patients with Security Health Plan coverage receive high-quality, effective care.

Please note, any equipment received as part of the Omada program — such as a glucometer, scale, and/or continuous glucose monitor — does not need to be returned. Your patients may need you to provide them with a prescription for diabetic testing supplies. Security Health Plan's preferred continuous glucose monitor is Abbott (Libre) and Dexcom. The preferred glucometer/testing supplies are Abbott Freestyle Lite.