

Security Health Plan encourages electronic submission of prior authorization requests

NOTE: This does **NOT** apply to pharmacy prior authorization requests.

Prior authorization requests are easier and faster with the Security Health Plan provider portal. Submit your request electronically through our secure portal and receive decisions quicker than by faxing or calling in a request.

By using the Security Health Plan provider portal ProAuth system, you can avoid delays in necessary care by submitting the prior authorization electronically. [Click here](#) to access Security's prior authorization page or to learn more about the electronic submission process.

There are many benefits to using this electronic submission system including identifying if a service requires prior authorization – and how it needs to be submitted – automatic approvals for some procedures and quick updates on the status of the prior authorization. Changes to previously submitted prior authorizations and questions about what services require one can be found online using the link provided above.

If you do not have access to the Security Health Plan provider portal, please follow the steps on the prior authorization page or call the Provider Customer Service line at 1-800-548-1224.

As a reminder, effective Jan. 1, 2026, oncology treatment plans, including chemotherapy and radiation therapy, [must be submitted to Eviti](#). Please note that supportive agents **do not** require prior authorization through Eviti.