

Security Health Plan rated among top health plans by NCQA

The National Committee for Quality Assurance (NCQA) rated Security Health Plan among the top plans nationwide. NCQA sets high standards for health plans and evaluates plans on their efforts to provide their members with exceptional service and care.

Security Health Plan's ratings by plan in the 2025 NCQA Health Insurance Plan Ratings:

- Security Health Plan's Medicare Advantage HMO-POS plans rated 4 out of 5 stars in Wisconsin.
- Security Health Plan's Commercial HMO-POS plans rated 4 out of 5 stars in Wisconsin.
- Security Health Plan's Medicaid HMO plan rated 4 out of 5 stars in Wisconsin.

"This recognition from NCQA is a testament to the dedication of our employees and providers," Sanford President and CEO Tommy Ibrahim said. "We're proud to be consistently ranked among the top health plans. It reflects our ongoing commitment to delivering high-quality care that makes a meaningful difference in the lives of our members."

Security Health Plan consistently earns top ratings every year from NCQA. The organization implemented the rating system in 2005 and rates plans that choose to report measures publicly. Health plans are evaluated on three categories of quality measures. They include:

1. Clinical quality from NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®).
2. Patient experience using the Consumer Assessment of Healthcare Providers and Systems (CAHPS®).
3. Results from NCQA's review of a health plan's health clinical performance and member experience (NCQA Accreditation).

"Our goal is to ensure every member feels supported and informed throughout their health journey. These ratings affirm that our programs, whether focused on preventive care, chronic condition management or member education, are making a real impact. We're not just meeting standards; we're striving to exceed them," said Ibrahim.

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care.