

Appeal determination letters now available

Appeal determination letters are now available directly on the provider portal! This portal enhancement allows you to quickly view and retrieve determination letters on demand, without needing to request them separately.

Determination letters dated March 16 and after are available in the portal. Here's how to access them:

1. [Login to the provider portal](#).
2. Navigate to "Appeals" in the **left-hand navigation menu**.
3. Search by **Account** and **Month**.
4. (Optional) Refine your search using the **Member/Subscriber ID** to quickly locate specific documents.

Thank you for your continued partnership in serving our members

Member

Member

Appeals

Submit Provider Appeal

Provider Determination Letters and Forms

Authorizations

Authorizations

Claims

Claims

Communications

Provider statements

Appeal Determination Letters and Forms

View provider determination letters and forms by account, month and/or member ID.

Account *

Select account

Month *

Select month and year

Member/Subscriber Id

Search

[Reset search](#)