

Information needed for expediting high-cost claims

To expedite processing high-cost claims, please submit an itemized statement with the original claim submission. You can submit claims electronically and send PDF copies of itemized statements to the appropriate Security Health Plan Claims Department based on the member's plan:

- Commercial claims: shp.commercialclaims@securityhealth.org
- Medicaid/FHC/Medicare Supplement/Senior Security claims: shpgovt.claimprocess@securityhealth.org
- Security Health Plan Medicare Advantage and DSNP claims: advocare.claim@securityhealth.org
- Security Administrative Services claims: sacs@sastpa.com

If you send an itemized statement separately from an electronic claim, please include the following in the body of the email: details that the attachment is for a high-cost claim and include the member's name, date of birth, date of service and billed amount that applies to the itemized statement.

You can also send a paper copy of the claim with a copy of the itemized statement to:

Security Health Plan
P.O. Box 8000
Marshfield, WI 54449