

Pharmacy prior authorization tips for success

Prior authorization (PA) is a key part of utilization management to ensure medications are being prescribed and utilized according to clinical guidelines and in the most cost-efficient manner. It is important to complete PA request forms as accurately as possible in order to avoid delays with drug approvals. This ensures patients can start their drug therapy in a timely manner. Filling out the form correctly the first time also decreases the risk of the request needing to go through the appeals process.

Tips in filling out request forms to ensure approved medications can be provided to your patients in the most timely and efficient manner:

- Fill out the request form in its entirety
- List medications previously tried or contraindicated
- Provide supporting medical records
- Provide supporting clinical information. A supportive statement from the provider with the clinical rationale is also very helpful when reviewing requests.
- For off-label uses, please include supportive literature along with your request. Per Security Health Plan off-label use policy, this requires at least one (1) phase III or two (2) phase II trials in support of the therapy requested.

For questions on the prior authorization process, please contact a pharmacy benefits specialist at [1-877-873-5611](tel:1-877-873-5611) or visit our website at <https://www.securityhealth.org/providers/tools-and-resources/pharmacy-resources>.