

Security Health Plan develops processes to minimize COVID-19 impact on providers and members

In response to the novel coronavirus (COVID-19) outbreak, Security Health Plan has developed processes for providers and a webpage to help answer its members' questions about testing and treatment. Here's how we will process and pay claims related to COVID-19 testing and treatment.

- For all Security Health Plan customers on a fully insured plan, Security is covering the COVID-19 test and testing related services at no cost to members for the duration of the declared emergency.
- If coverage is with a self-insured employer through Security Administrative Services, the cost of the COVID-19 test and testing related services will be covered at no out-of-pocket cost to customers for the duration of the declared emergency.
- We are encouraging Security Health Plan members to call the 24-hour Nurse Line or Care My Way for advice before presenting at a health care facility. Most Security Health Plan members have unlimited access to these services free of charge.

Security has developed a webpage, www.securityhealth.org/covid-19, to help answer these questions and many more:

- How can I protect myself and my loved ones?
- Where can I get tested for the coronavirus?
- How much will it cost me to get tested for the coronavirus?

The webpage also includes helpful links to federal, state and clinic resources related to COVID-19 that can help protect your patients, families and neighbors.