

Direct Connection

Electronic Claim Submission Request

Save money and submit claims directly to Security Health Plan instead of using a claims clearinghouse. When you submit directly to Security Health Plan, there are no clearinghouse fees for you or Security Health Plan, you keep control of claims submission and you receive an immediate response if a claim is not accepted.

To get started, complete this form and email it to: shpprd@securityhealth.org.

After we receive your completed form:

- We set up a secure (SFTP) connection with you
- You send us a test 837 file
- We retrieve your file and process it through our test system
- You receive a response file

Provider name _____

Sending professional claims: Yes No

Sending institutional claims: Yes No

Please follow these naming conventions:

If sending institutional claims, please follow this naming convention: `providernametoSHP_837I_YYYYMMDDHHMMSS.txt`
for Institutional (UB) files

If sending professional claims, please follow this naming convention: `providernametoSHP_837P_YYYYMMDDHHMMSS.txt`
for Professional (1500) files

Frequency of file:

Daily

If daily, Security Health Plan will check for file only on workdays

Weekly

If weekly, what day of the week will file be sent _____

Monthly

If monthly, what day of the month will file be sent _____

The standard time of day to send a file is 6 a.m. If sent after 6 a.m., will check for a new file the next scheduled day.

Provider contact information for set up, testing and file issues:

Name _____

Phone _____

Email _____

You will receive electronic 835 remits and can access printer-friendly statements through your provider portal.