

Upcoming quality improvement campaign

Throughout this year, the Security Health Plan will engage members in a year-long quality improvement campaign focused on supporting preventive care and improving the member experience. The campaign aligns member communications and provider engagement around key HEDIS and CAHPS/EES priorities and Health Outcome Survey results influencing quality ratings, member satisfaction and long-term plan performance.

Members may receive proactive outreach encouraging actions such as annual preventive care visits, screenings and immunizations. Messaging is designed to be clear, supportive and focused on improving access and reducing barriers to care. Provider collaboration will help reinforce education around preventive care and screenings, ensuring patients have the information and support they need to access care and make informed decisions.

Additional Resources

- [Improving Collaboration and Quality Outcomes](#)
- [Medicare Provider Supporting proactive care](#)