

## Security Health Plan care managers provide targeted care to dual-eligible members

Security Health Plan's Ally Rx D-SNP plan delivers coordinated care and care management to members eligible for both Medicare and full benefit Medicaid. The Ally Rx D-SNP Model of Care (MOC) provides a framework for the D-SNP care management team to meet the needs of each of its enrolled members. Ally Rx D-SNP providers and provider network are an important piece to our program that has the expertise to meet the health care needs of our members as well as the unique health care needs of the D-SNP population.

The Ally RX D-SNP program is regulated and guided by Centers for Medicare and Medicaid Services (CMS) standards to meet the needs of our population. A primary function of the CMS standards is to ensure our network providers remain up-to-date and trained on our D-SNP program and the Model of Care. Per CMS, we are required to conduct initial and annual MOC training for providers who see our Ally Rx members on a routine basis. This training can include but is not limited to printed materials, face-to-face training, web-based instructions, conferences and availability to materials via our Security Health Plan website.

Our written Ally Rx D-SNP Model of Care and provider training is available for your review on our Security Health Plan website. <https://www.securityhealth.org/providers/provider-manual/medicare-advantage/product-overview/ally-rx-d-snp-model-of-care>

The provider training provides an overview and includes the following key points:

- What is a Dual Eligible Special Needs Plan (D-SNP)?
- What is the purpose of our Ally Rx D-SNP?
- Overview of the Ally Rx Model of Care (MOC)
- Ally Rx Member benefits
- Ally Rx Member support and care coordination