

New eviCore healthcare portal coming soon for online prior authorization requests on radiology and cardiology services

eviCore healthcare currently maintains prior authorization management on two portal platforms:

1. MedSolutions (radiology and cardiology requests) and
2. CareCore National (e.g., requests for outpatient therapy, pain injections, spine and joint surgeries, radiation therapy, and sleep).

Effective Dec. 4, 2023, eviCore healthcare will update their portal so all online prior authorization requests, including radiology and cardiology requests, will be submitted through one portal, the eviCore healthcare CareCore National portal. Requests that have been made prior to Dec. 4, 2023, may still be viewed on the MedSolutions portal.

eviCore will lead online orientation sessions designed to assist providers and staff with the changes, and review how to access and utilize the CareCore National portal. Please sign up for one of the online sessions to ensure a smooth transition to the utilization of one portal. To sign up for an upcoming registration session, [Click here](#).