Medicaid Managed Care plan requires verification for home health care services

In accordance with ForwardHealth, effective for dates of service January 1, 2024, Security Health Plan will require use of an electronic visit verification (EVV) system for Medicaid-covered home health care services. This applies to all workers, including live-in workers.

The following codes will require use of an EVV system:

- 92507 (Treatment of speech, language, voice, communication, and/or auditory processing disorder; individual [per visit])
- 97139 (Unlisted therapeutic procedure [specify] [per visit])
- 97799 (Unlisted physical medicine/rehabilitation service or procedure [per visit])
- 99504 (Home visit for mechanical ventilation care [per hour])
- S9123 (Nursing care, in the home; by registered nurse, per hour)
- S9124 (Nursing care, in the home; by licensed practical nurse, per hour)
- 99600 (Unlisted home visit service or procedure [per visit])
- T1001 (Nursing assessment/evaluation [per visit])
- T1021 (Home health aide or certified nurse assistant, per visit)
- T1502 (Administration of oral, intramuscular and/or subcutaneous medication by health care agency/professional, per visit)

Additionally, effective for dates of service January 1, 2024, personal care service code 99509 (Home visit for assistance with activities of daily living and personal care [per visit]) will require use of an electronic visit verification (EVV) system. This applies to all workers, including live-in workers.

The policy for EVV for personal care workers who provide services identified by service codes T1019, T1020, S5125, and S5126 has not changed as that hard launch took place on 5-1-23.

Wisconsin Department of Health Services will be rolling EVV for home health care services in two phases, a "soft launch" and "hard launch." The soft launch is a period in which all provider agencies and workers will be required to use EVV, but it will not be integrated into claims processing. The soft launch impacts all claims effective date of service January 1, 2024.

The hard launch is when DHS will require personal care service claims to include required EVV information, or they may be denied. The hard launch date has not been established.

For more information on EVV for Home Health or Personal Care Worker Services, please see the Security Health Plan Medicaid Managed Care Provider Manual Benefit Pages for Home Health Care Services and Personal Care Services.