

UPCOMING COUNCIL ON ACCREDITATION (COA) CALLS, TRAININGS & WEBINARS



Virtual IAT and PQI Trainings

Our highly popular in-person Intensive Accreditation Training (IAT) and Performance and Quality Improvement (PQI) trainings are moving to a new virtual format in October and registration is now open. Full details and registration is available [on the Trainings page](#) of the COA website. There will be a 45-minute self-paced training module accompanied by a 3-hour live interactive webinar component for each training session. Space is limited and we are offering a special discount to those who register for both IAT and PQI trainings. Reserve your spot today!

The trainings are scheduled for:

- IAT: Wednesday, October 21st & Thursday, October 22nd at 1:00 PM - 4:00 PM ET
- PQI: Friday, October 23rd at 1:00 PM - 4:00 PM ET

COA Speaks Series

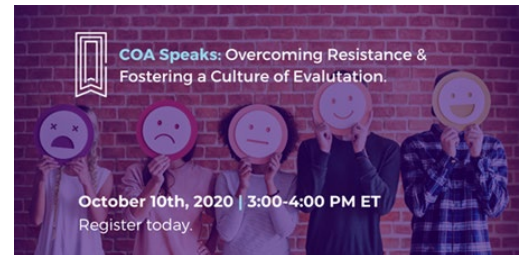
The next installment of our *COA Speaks* series will take place on **October 20th at 3 p.m. ET.**

COA Speaks: Overcoming Resistance and Fostering a Culture of Evaluation

Program evaluation and continuous quality improvement are essential to effective human service delivery, but achieving staff buy-in and maintaining engagement in a continuous evaluation process can be a challenge. Join COA for a presentation featuring veteran peer reviewer, team leader, and accreditation commissioner Stanley Capela, Vice President for Quality Management and Corporate Compliance Officer at HeartShare Human Services of New York in which we will explore the nature of resistance to evaluation, the impact it can have on the evaluation process, and key strategies for overcoming resistance and fostering accountability and positive change.

Moderator: Mary Glenn, Senior Accreditation Coordinator, Council on Accreditation

[Click here to register.](#)



Introduction to COA Webinars

Due to continued strong interest, we are again hosting our live virtual *Introduction to COA* webinars for organizations interested in accreditation. The webinar provides an introduction to COA and our accreditation process. It is perfect for anyone seeking accreditation for the first time, interested in what is required to become accredited, or mandated to become accredited by state or federal legislation (such as the Family First Prevention Services Act). Participants will gain an understanding of the key concepts that define COA, the steps toward becoming accredited, and the benefits of accreditation. There will also be a Q&A portion for us to answer any questions you might have.

The next sessions are scheduled for:

- [October 7th at 3 p.m. ET](#)
- [October 13th at 12 p.m. ET](#)
- [October 22nd at 3 p.m. ET](#)
- [October 29th at 1 p.m. ET](#)

Simply click on a link above to register and reserve your spot today!