



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement

Discrimination is Against the Law

Hospice of Washington County complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat differently people based on race, color, national origin (including limited English proficiency and primary language), sex (consistent with the scope of sex discrimination described at § 92.101(a)(2)), age, or disability.

Hospice:

1. Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - a. Qualified sign language interpreters
 - b. Written information in other formats (large print, audio, accessible electronic formats, other formats)
2. Provides free language services to people whose primary language is not English, such as:
 - a. Qualified interpreters
 - b. Information written in other languages

If you need these services, contact our Quality Director at 301-791-6360

If you believe that Hospice has failed to provide these services or discriminated in another way on the basis race, color, national origin (including limited English proficiency and primary language), sex (consistent with the scope of sex discrimination described at § 92.101(a)(2)), age, or disability, you can file a grievance with:

Quality Director
1710 Underpass Way, Suite 300
Hagerstown, MD, 21740.
Phone: 301-791-6360 or Fax: 301-791-6579.
Email: compliance@hospiceofhwc.org

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, our Quality Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW



Room 509F, HHH Building
 Washington, D.C. 20201
 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Hospice of Washington County's: Nondiscrimination Statement for Significant Publications and Signification Communications that are Small-size

English: Hospice of Washington County complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex (consistent with the scope of sex discrimination described at § 92.101(a)(2)), age, or disability.

Spanish: El Hospicio del Condado de Washington cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, origen nacional (incluido el dominio limitado del inglés y el idioma principal), sexo (de acuerdo con el alcance de la discriminación sexual descrito en § 92.101 (a) (2)), edad o discapacidad.

Chinese: 華盛頓縣臨終關懷機構遵守適用的聯邦民權法，不因種族、膚色、國籍（包括有限的英語水準和主要語言）、性別（與 § 92.101 (a) (2) 中描述的性別歧視範圍一致）、年齡或殘疾而歧視。

Hospice of Washington County's: Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services

English	ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-301-791-6360
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-301-791-6360
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-301-791-6360
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-301-791-6360 번으로 전화해 주십시오
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-301-791-6360
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-301-791-6360



Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-301-791-6360
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-301-791-6360

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Amharic	ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-301-791-6360
Kru	Dè dɛ nià kɛ dyédé gbo: ɔ jũ ké m̄ [Bàsú ò -wùdù-po-nyò] jũ ní, nií, à wuɖu kà kò dò po-poò bé ìn m̄ gbo kpáa. Đá 1-301-6360
Ibo*	Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 1-301-791-6360
Yoruba	AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 1-301-791-6360
Urdu	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال 1-301-791-6360
Persian	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما بگنیرد تماس 1-0636-197-103-1. باشد می ف
French Creole	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-301-791-6360
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-301-791-6360
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-0636-197-103-1 رقم: والبكم الصم ه