



## **Workforce Central Services**

What does Worcester offer to Disadvantage Individuals?

Ranae has been a long time customer of the Workforce Central Career Center. She has worked as a customer services representative in call center positions and has been laid off on more than one occasion. Ranae decided to go back to school for a Bachelor's Degree despite having already obtained her Associates degree in 2012 from Quinsigamond Community College. She is attending Worcester State University with a concentration in Finance. Ranae is expected to graduate in the summer of 2017.

Recently, she was given an assignment by one of her professors. The assignment was centered on the topic "What does Worcester offer to Disadvantage Individuals?" Without hesitation, she decided to complete her assignment and write her paper on the Workforce Central Career Center. Ranae recently followed up with her career center counselor to share the news of her expected graduation date and the "A" grade she received on her assignment. As the Workforce Central Resource Room Libarian states, "We should feel honored that our services in the eyes of a customer were worth writing about. I have no doubt she will look to us for job search assistance upon graduation."

If you're interested in learning more about the services available at Workforce Central, please contact your local Career Center.

Workforce Central Career Center-Milford <u>Tel</u>: 508.478.4300 Workforce Central Career Center-Southbridge <u>Tel</u>: 508.765.6430 Workforce Central Career Center-Worcester <u>Tel</u>: 508.799.1600