

Job Seeker Finds Room for Success

A customer from Webster, MA, who prefers to be anonymous, had worked in the manufacturing/production industry for many years, suffering repeated layoffs with extended periods of uncertainty about what the future had in store for her.

After deciding that she wanted to change careers, she went back to school and earned a bachelor's degree in Human Services and Rehabilitation. While completing her education she used the Resource Room at Workforce Central to research jobs and potential employers, to work on her résumé, and to apply for jobs online. She also took advantage of individual employment services and participated in recruiting events and job fairs.

The path she chose was not easy. Over the past 10 months, she learned to cope with - and conquer - fear, stress, and negativity. She refused to give up and ultimately started working on June 14th in her new field as a Residential Counselor for an area human service agency.

She stated, "Coming to Workforce Central and being proactive with my career counselor gave me a sense of empowerment and some control. I always felt I had her in my corner. It gave me direction and kept me grounded. A very special thank you goes to Sue DeLeon and the other staff at Workforce Central in Southbridge."

Great job helping her achieve her goal, Sue!

For more information regarding the services available at Workforce Central, please see us online at www.workforcecentralma.org or contact your nearest location:

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