





## **DTA Works for the BEST**

Ivelisse relocated to Southbridge in November 2017 due to Hurricane Maria. After being referred to the Southbridge DTA office by CENTRO, she was enrolled as a DTA Works Program participant and referred to the Southbridge Workforce Central Career Center.

In December, Ivelisse attended the Career Center Seminar, met with a Career Counselor and attended both *the Resume and Cover Letter*, and *the Interview* workshops.

Ivelisse's resume was forwarded to the Workforce Central Career Center in Southbridge as a potential candidate for an internship in a Member Services Assistant position, subsidized through the DTA Works Program.

Ivelisse started interning on December 26, 2017 and Workforce Central staff quickly recognized her skills and work ethic and recommended that she apply for a Transit Scheduling position at SCM Elderbus, a position that the Workforce Central Career Center BEST (Business Engagement Solutions Team) was recruiting for.



Ivelisse was screened by the BEST Recruiter, put in her application to the company on January 3<sup>rd</sup>, was interviewed for the position on January 8<sup>th</sup> and was offered the position, starting Monday, January 22<sup>nd</sup>.

We are thrilled for her success and wish her the best!

For more information regarding the services available at Workforce Central, please see us online at www.workforcecentralma.org or contact your nearest location:

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