

Bridgeway Earns Three-Year CARF Accreditation

Bridgeway Behavioral Health Services is proud to announce that it has officially earned a Three-Year Accreditation from CARF International, extending through June 30, 2029.

This important recognition affirms Bridgeway's commitment to quality, accountability, continuous improvement, and person-centered care. CARF accreditation is awarded to organizations that demonstrate strong service delivery, meaningful outcomes, and a commitment to improving the lives of the people they serve.

In its official accreditation letter, CARF stated that this achievement reflects Bridgeway's "dedication and commitment to improving the quality of the lives of the persons served." CARF also noted that Bridgeway's "services, personnel, and documentation clearly indicate an established pattern of conformance to standards."

Bridgeway's Three-Year Accreditation applies to the following programs and services: Assertive Community Treatment: Mental Health for Adults; Crisis Programs - Crisis Intervention: Mental Health for Adults; Day Treatment: Mental Health for Adults; Outpatient Treatment: Mental Health for Adults; Outpatient Treatment: Mental Health for Children and Adolescents; Community Employment Services: Job Development; Services Coordination; Supported Living; and Governance Standards Applied.

"This accreditation is a proud moment for Bridgeway and a reflection of the dedication, compassion, and professionalism of our staff across every program," said Cory Storch, President and CEO of Bridgeway Behavioral Health Services. "CARF accreditation affirms the strength of our services and our continued commitment to helping individuals live independently, engage in their communities, and achieve wellness, recovery, learning, employment, and social inclusion."

Buddy Garfinkle, Executive Vice President and Chief Program Officer, said the CARF survey reflected an "effusively positive evaluation" of Bridgeway, from the Board of Trustees to infrastructure, leadership, and programs.

"Our surveyors were not new to the field," Garfinkle said. "They are experienced surveyors and practitioners, and their feedback around collaboration among teams, with persons served and with stakeholders was beyond complimentary."

During the survey summation, CARF surveyors praised Bridgeway's strong person-centered approach, collaboration across teams, leadership, documentation, service delivery, stakeholder engagement, and commitment to meaningful outcomes. Surveyors used words including "mighty," "extraordinary," and "goal focused" to describe the organization's work.

Most importantly, the surveyors shared that their “greatest joy” was speaking with persons served and family members, who offered powerful feedback about the support they receive from Bridgeway. One staff member was described as “a wonderful human,” while one team was called “family” and the person’s “best support.”

Bridgeway extends special recognition to Jessica Alevras, Privacy and Compliance Manager, who organized and led the CARF survey effort. Her leadership, coordination, and attention to detail helped guide the organization through a rigorous and meaningful process.

This achievement belongs to every Bridgeway team member whose compassion, professionalism, documentation, collaboration, and dedication to recovery made this recognition possible. It also reflects the trust of the individuals, families, referral sources, funders, partners, and communities who work with Bridgeway every day.

CARF International, formerly known as the Commission on Accreditation of Rehabilitation Facilities, is an independent, nonprofit accreditor of health and human services. CARF accreditation demonstrates that an organization has made a commitment to quality improvement, accountability, and the satisfaction of the persons served.

Congratulations to the entire Bridgeway team on this outstanding achievement.