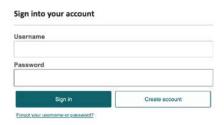




Go to www.calvos.net



2. Click on **Login or Sign up** on the upper right hand of home page, this will take you to the landing page for the member portal



- 3. On the member portal home page, click on "Create account"
 - a. If you had previously created an account, you will encounter errors trying to create another account. Click "Sign in" instead
 - b. If you had previously created an account and do not remember your User ID or Password, click "forgot your username or password?"

1	Accept
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4. After clicking "Create account", accept the License Agreement by clicking on the Accept box towards the bottom of the screen

Next

5. Click "Next"

Are you a dependent? Subscriber Member ID	6.	Fill in "Subscriber Member ID". Include all numbers and dashes with the last number being "O". Example: 00111-00123-00
		If you do not have your ID number, you may use your Social Security number with NO dashes.
Dependent First Name Dependent DOB Format mm/dd/yyyy ✓ Are you a dependent? Subscriber Member ID		For Dependents: When you select the "Are you a dependent?" box please fill in "Dependent First Name" and "Dependent DOB". Follow the "Subscriber Member ID" steps above then continue with Steps 7 through 9.
Subscriber First Name	7.	Fill in "Subscriber First Name" as it appears on your ID or exactly how you entered it on to the enrollment application
Subscriber Last Name	8.	Fill in "Subscriber Last Name" as it appears on your ID or exactly how you entered it on to the enrollment application
Subscriber Date of Birth Format mm/dd/yyyy	9.	Enter in "Subscriber Date of Birth" use mm/dd/yyyy format
Username	10.	Once your information is validated, you will need to create a username and password, along with an email address.
Security Question 1 Select Question Security Question 2 Select Question Security Question 3 Select Question	11.	For account recovery, you will be asked to set up 3 security questions and along with the answer.
Next	12.	Press Next and review that all information provided is correct.



13. Please keep **user name and password** stored in a secure area.