

Service/Membership	Purchase/Refund Policy	Venue	Terms	FREEZE for 30-days Option with written request	Share Service with One other client	Additional Policies	
Unlimited Annual	nonrefundable, nontransferable, nonexchangeable nonextendable, non shareable	\$1308/annual	Thrive Yoga Online; Thrive Yoga In-Studio	Yearly	YES	NO	NO
Unlimited Monthly	nonrefundable, nontransferable, nonexchangeable nonextendable, non shareable	\$148/30 days	Thrive Yoga Online; Thrive Yoga In-Studio	60 Day Minimum; Auto Renew monthly unless cancelled in writing 7 days prior to expiration date. membership based on time and not adjusted for actual usage	YES	NO	NO
Introductory Unlimited 2 weeks	nonrefundable, nontransferable, nonexchangeable nonextendable	\$29/2 weeks	Thrive Yoga Online; Thrive Yoga In-Studio	2 week Unlimited Membership	NO	NO	NO
Class Series (5, 10, 20)	nonrefundable, nontransferable, nonexchangeable nonextendable; shareable	5=\$120; 10=\$225; 20=\$433	Thrive Yoga Online; Studio	Expire 365 days from initial purchase or can be rolled over with new series purchase	NO	YES, with written request (not including 5 series)	NO
Drop-in	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable	\$25	Studio	Expire 365 days from initial purchase	NO	NO	NO
1-Day Pass (Thrive Yoga Online)	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable	\$25	Thrive Yoga Online	Expires 24 hours from original purchase	NO	NO	NO
Specialty Series	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable	Pricing varies	Thrive Yoga Online and Studio	Expires according to the receipt notes	NO	NO	NO
Workshops, Events	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable	Pricing varies	Studio	Cancellation up to 48 hours prior to workshop start time for account credit less 10% administrative fee with written request. No refunds or account credit with less than 48 hours notice. See special cancellation policies on purchase receipt notes	NO	NO	NO
Workshops, Events	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable	Pricing varies	Thrive Yoga Online		NO	NO	NO

Trainings	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable; Payment Plans due in full regardless of client's attendance of the entire training or certification qualifications.	Pricing varies	Thrive Yoga Online and Studio	Training expiration on the receipt notes	NO	NO	<p>These Training Program Specific Policies supplement, but do not replace or supersede the provisions of the Thrive Yoga Master Client Service Agreement (Agreement); Agreement Schedule - General Conditions; and other Thrive statements of general policies, rules, and codes of conduct – all of which remain in full force and effect.</p> <p>Participation in a Training Program does not guarantee certification. The decision whether to grant a Yoga Teacher Certification is solely within the discretion of Thrive Yoga and depends on several criteria including, but not limited to the following:</p> <ul style="list-style-type: none"> o Participant shall pay the Training Program Fee(s) timely and in full. o Thrive Yoga may deliver all or portions of the Training program on any Thrive Yoga Platform it deems appropriate and Participant attend all portions regardless of format. o Participant shall attend all Training program sessions or complete all recorded instruction by the date assigned. Participant shall be fully prepared for lectures, instruction, practice, and performance, including completion of all reading and writing assignments and projects. And Participant shall complete all course work by the Training program deadline. o For 200-Hr and 300-Hr Teacher Trainings, Participant shall complete 25 Thrive Yoga classes by the Training program deadline. o Participant's conduct shall comply with the Yoga Alliance Code of Conduct. See: https://www.yogaalliance.org/New_RYS_Standards/The_Ethical_Commitment/Code-of-Conduct o Participants who miss sessions and assignments or discontinue attendance or payment shall be terminated from the program without refund or certification. Thrive Yoga may in its sole discretion re-instate a Participant for what Thrive determines to be good cause or excuse, for example documented illness or severe immediate family illness or death. <p>Thrive Yoga is an accredited school of Yoga Alliance. Yoga Alliance may change Yoga School Certification Requirements for accreditation.</p> <p>Thrive Yoga may cancel a training session for any reason and shall advise participants via their on-file email contact information. Thrive shall schedule appropriate make-up sessions.</p> <p>Training Program Fees are non-refundable. For Clients utilizing a payment terms, payment-in-full is due immediately upon Client termination of program participation.</p>
Retreats	nonrefundable, nontransferable, nonexchangeable nonextendable; nonshareable; Payment Plans due in full regardless of client's attendance. If Thrive cancels the retreat, client receives a full refund.		Offsite	Retreat Service dates on the receipt notes	NO	NO	<p>These Thrive Yoga Retreat Specific Program Policies supplement, but do not replace or supersede the provisions of the Thrive Yoga Master Client Service Agreement (MCSA), Schedule A General Conditions, and general policies, rules, and codes of conduct – all of which remain in full force and effect. Thrive Yoga is not responsible for untimely Client cancellations. Thrive Yoga is not responsible for cancellations or rescheduling or poor vendor service for reasons which it has no hands-on control, for example: weather or public health threats; political or social unrest or economic disruption; transportation failures; retreat facility misrepresentation or failure to perform; or instructor or vendor failure to perform. To mitigate the consequences of cancellations or rescheduling, Thrive Yoga strongly recommends that Clients purchase appropriate travel insurance. Thrive may in its sole discretion change trip venue facilities, leaders, instructors, and support staff as it deems appropriate. Thrive Yoga may in its sole discretion locate Clients in alternative facilities when the planned facility no longer can accommodate them. Thrive may reschedule a Retreat for any reason including, but not limited to, the causes and concerns listed above. Thrive Yoga maybe be forced by circumstances beyond its control to cancel and reschedule a Retreat. The Client assumes this risk. If a Client cannot attend a rescheduled Retreat for personal reasons, Thrive Yoga shall substitute other Thrive services based upon its determination of equivalent value, less the Client retreat non-refundable deposit and a proportional share of Thrive Yoga unrefunded vendor deposits.</p>