

Homelink Helpful Resources

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| How/Why the Continuum of Care? | HUD provides guidance for all CoC communities, including the usage of CE and ESG coordination. | HUD Continuum of Care Interim Rule |
| As a Homelessness Response Network, how do we know what we are trying to accomplish? | Strategic Plans with Community-Identified Goals and Outcomes | Strategic Plan to Respond to Homelessness in San Antonio and Bexar County We Empower San Antonio Youth (WE SAY) Coordinated Community Plan |
| How do we all know the rules/expectations for servicing residents? | The Community Written Standards | TX-500 San Antonio and Bexar County Continuum of Care Policies and Procedures Continuum of Care (COC) Emergency Solutions Grant (ESG) Written Standards of Care City of San Antonio and Bexar County Homeless Street Outreach Standards |
| How does the Homeless Response System Advisory Committee get informed of new issues, concerns, barriers, or gaps? | Committee/Community members can submit a form to get items added to the committee agenda for discussion. | Items, Issues, and Recommendations for Committee Consideration |
| How does the committee decide when issues can be addressed at meetings or need special focus groups (ad-hoc subcommittees)? | Utilizing a Momentum Matrix, the committee can determine which items will require more time for exploration and development, training, etc. | Momentum Matrix |
| How does the committee create recommendations for addressing priorities, gaps, and barriers? | To propose recommendations that will lead to sustainable change, the committee has adopted a problem-solving approach to systemic process change. | Problem-Solving Approach |
| How does the committee monitor the progress/performance of our Homelessness Response System | <p>The Homelink Performance Report (HPR) includes metrics regarding awareness & performance for:</p> <ul style="list-style-type: none"> • # of Homelink Users (Skilled Assessors) • # of HHs assessed/enrolled to connect with Homelink resources (including Homelessness Prevention, Diversion, Housing Project – RRH, PSH, TH, and Vouchers) • # of HHs waiting for resources, by type • # of HHs connected to resources and outcomes • # of HHs with successful intervention | <p>Provided Monthly via the Committee and Homelink Happenings</p> <p>Click Here to sign up for Homelink Happenings</p> |