



COVID-19 Updates from Harvard Pilgrim: Tuesday, March 31

Harvard Pilgrim is committed to keeping you informed about COVID-19-related news and policy guidance. Today we have an important update on cost sharing for COVID-19 treatment. Our online FAQ has also been updated with new information, and we are sharing a preview of a member email going out tomorrow, April 1.

Important COVID-19 cost sharing update: Harvard Pilgrim is waiving member cost sharing (deductibles, copays and coinsurance) for COVID-19 treatment provided by in-network providers. Cost sharing for emergency services related to COVID-19 treatment administered by out-of-network providers will also be waived.

The enhanced policy is effective March 31 through June 1, 2020. It applies to all Harvard Pilgrim fully insured commercial, Medicare Advantage, and Medicare Supplement members.

Self-insured employers with plans administered by Harvard Pilgrim have the option to opt out. Employers need to notify Harvard Pilgrim by Tuesday, April 7 of their intention to opt out.

Broker and employer FAQs: Please see our online [FAQ for clarifications](#), updates and new information on:

- COVID-19 treatment coverage
- Reduced hours and furloughed workers
- COBRA and mini-COBRA
- Temporary relaxation of certain underwriting guidelines
- Resources for members

Member email: We are also sending an email to all commercial members starting tomorrow, April 1, including members of self-insured groups that have opted to receive it. The email lets members know about our online Coronavirus Guide to Care. It also includes a link to the CDC symptom checker and details on our updated Living Well program. Read the email.

Stay tuned

Please contact your Harvard Pilgrim account executive if you have additional questions. We will continue to email you about new developments over the upcoming days and weeks. Our latest information is posted online at www.harvardpilgrim.org/coronavirus.

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