

Help is Here Surviving a Layoff

~Resource Guide~ Pike County

REVISED – APRIL 2020

PIKE COUNTY WORKFORCE DEVELOPMENT AGENCY

THE SHOHLA BUSINESS CENTER

837 ROUTE 6, UNIT 2 • SHOHLA, PA 18458

PHONE: (570) 296-2909 • FAX: (570) 296-3533 • E-MAIL: WORKFORCE@PIKEPA.ORG

TABLE OF CONTENTS

BUSHKILL OUTREACH PROGRAM.....	6
EARLY LEARNING RESOURCE CENTER REGION 12.....	6
COMMONWEALTH OF PENNSYLVANIA INSURANCE DEPARTMENT	7
ADVANTAGE CREDIT COUNSELING SYSTEM.....	7
ECUMENICAL FOOD PANTRY OF PIKE COUNTY	8
EMPLOYEE BENEFITS SECURITY ADMINISTRATION.....	8
FAMILY PROMISE OF MONROE COUNTY	9
GOOD CHEER FOOD PANTRY.....	9
HOLY TRINITY LUTHERAN CHURCH FOOD PANTRY.....	10
LOAVES AND FISHES FOOD PANTRY	10
LOW INCOME HOME EMERGENCY ASSISTANCE PROGRAM (LIHEAP)	11
MATERNAL & FAMILY HEALTH SERVICE	11
CORNERSTONE PRIMARY CARE CENTER.....	12
NACO PRESCRIPTION DRUG DISCOUNT CARD PROGRAM.....	12
NORTHAMPTON COMMUNITY COLLEGE.....	13
NORTH PENNSYLVANIA LEGAL SERVICES.....	13
OFFICE OF VETERANS AFFAIRS – PIKE COUNTY	14
OFFICE OF VOCATIONAL REHABILITATION	14
PA CAREERLINK PIKE COUNTY.....	15
PA DEPARTMENT OF INSURANCE	15
PA PARTNERSHIP FOR PRESCRIPTION ASSISTANCE	15
PENNSYLVANIA'S CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP).....	16
PIKE COUNTY ASSISTANCE OFFICE	16
PIKE COUNTY AREA AGENCY ON AGING	17
PIKE COUNTY HUMAN DEVELOPMENT OFFICE.....	18
PPL UTILITIES	18
SOCIAL SECURITY FIELD OFFICE	18
DEPARTMENT OF HUMAN SERVICES WEBSITE	19
TOGETHER FOR HEALTH DENTAL CLINIC.....	19
UNEMPLOYMENT COMPENSATION CLAIMS.....	20
UNITED WAY OF PIKE COUNTY	20
UNIVERSITY OF SCRANTON SMALL BUSINESS DEVELOPMENT CENTER.....	21
VICTIM'S INTERVENTION PROGRAM OF WAYNE AND PIKE COUNTIES	21
WAYNE COUNTY REDEVELOPMENT AUTHORITY -WEATHERIZATION PROGRAM.....	22
WAYNE PIKE ADULT LITERACY PROGRAM.....	22
MENTAL HEALTH & DEVELOPMENTAL SERVICES - CARBON-MONROE-PIKE	23
WOMEN'S HEALTH CARE OF NORTHEAST PENNSYLVANIA.....	23

BUSHKILL OUTREACH PROGRAM

Lehman Township Community Park,
168 Lehman Park Road (off Winona Falls Road, turn by Turkey Hill)
Previously located in the old Reformed Church on Rt. 209 in Bushkill

Phone: 570-588-0660
Fax: 570-588-7198

Email: BushkillOutreach@hotmail.com
Web Site: www.BushkillOutreach.org

Office Hours: Tue. - Thurs. 9:00 a.m. - 12:00 noon (call for appointment)

Food Pantry - supplying emergency food and ongoing monthly food distributions for families in need in Lehman and Middle Smithfield Townships. Food, clothing, and some household furnishings, available to low income families.

Service Area: Lehman Township, Middle Smithfield

Fees: None

EARLY LEARNING RESOURCE CENTER REGION 12

409 Lackawanna Ave.
Scranton, PA 18503-2062

Phone: (570) 468-8144
Toll-free: (833)-229-6926
Fax: (610) 432-0100

Website: www.cscinc.org and www.compass.state.pa.us

Office Hours: Mon. - Fri. 8:30 a.m. – 4:30 p.m.

Formerly Child Care Information Services (CCIS), Early Learning Resource Center is a subsidy program to help working parents pay for child care through funds from Pennsylvania's Department of Public Welfare. Pennsylvania is a Parent Choice State.

ELRC offers a free Resource and Referral service to families seeking child care including brochures on individual Provider programs, assisting families in making the right choice and information on how to choose a quality Provider.

Service Area: Carbon/Lackawanna/Monroe/Pike/Susquehanna/Wayne

COMMONWEALTH OF PENNSYLVANIA INSURANCE DEPARTMENT

Hotline toll-free automated: (877) 881-6388

Callers can leave a message, and your call is returned in less than two business days.

Phone: (717) 787-2317

Fax: (717) 787-8585

TTY/TDD: (717) 783-3898

Website: www.insurance.pa.gov

- Promote a competitive marketplace for consumers
- Educate consumers to make informed decisions
- Assist consumers to assure that they are treated fairly in compliance with PA laws
- Regulate insurance companies' financial solvency
- Effectively administer legislatively enacted programs to maximize benefits to consumers including: Mcare, USTIF, WCSF and AutoCAT
- Regulate insurance products for compliance
- Advance consumer protection by administering licensing programs that promote professionalism and competency in the marketplace
- Maximize assets and fairly administer receiverships
- Enhance employees' dedication to professional, honest, customer-focused service
- Utilize technology to enhance efficiencies and improve customer services
- Innovate to meet the changing financial services marketplace

ADVANTAGE CREDIT COUNSELING SYSTEM

401 LAUREL

PITTSTON, PA 18640

PHONE: 800-922-9537

FAX: (412) 390-1335

EMAIL: ONLINEINFO@ADVANTAGECCS.ORG

WEB SITE: www.advantageccs.org

OFFICE HOURS: 9:00 A.M. – 5:00 P.M.

Advantage Credit Counseling Service, Inc. (ACCS) and Consumer Credit Counseling Service (CCCS) are non-profit 501(c)3 organizations that have been successfully assisting consumers with financial debt for over 50 years by providing expert credit counseling and our debt management program.

As a certified non-profit credit counseling organization incorporated in 1968, Advantage Credit Counseling Service educates consumers about wise debt management and the responsible use of credit through an effective debt management program. The agency enlightens and assists thousands of people each year through free, confidential credit counseling, debt management, and various

community education presentations. The non-profit credit counseling services and debt management program of Advantage enhance clients' lives, their family stability, and the community.

The agency provides private, confidential budget, credit counseling and also provides a special debt management program. The debt management program enables clients to repay millions of dollars a year to their creditors often saving them thousands of dollars in interest. Once on the debt management program, most creditors will waive existing late and over limit fees as well as discontinue the overwhelming number of collection calls.

Base Location: Supporting Pike County

Fees: Minimal fees, depending on service

ECUMENICAL FOOD PANTRY OF PIKE COUNTY

321 5th Street.
Milford, PA 18337

Phone: 570-618-1568

Hours: Fridays 6:30 p.m. - 7:30 p.m.

Food Income guidelines

Service Area: Pike County (ID required)

Fees: None

EMPLOYEE BENEFITS SECURITY ADMINISTRATION

Website: www.dol.gov/ebsa
Philadelphia Regional Office
170 S. Independence Mall West
Ste 870 West
Philadelphia, PA 19106-3317

Phone: 215.861.5300

Fax: 215.861.5347

The Employee Benefits Security Administration protects the integrity of pensions, health plans, and other employee benefits for more than 150 million people. Our Agency mission is to:

- Deter and correct violations of the relevant statutes through strong administrative, civil and criminal enforcement efforts to ensure workers receive promised benefits
- Develop policies and regulations that encourage the growth of employment-based benefits
- Assist workers in getting the information they need to exercise their benefit rights
- Assist plan officials to understand the requirements of the relevant statutes in order to meet their legal responsibilities

FAMILY PROMISE OF MONROE COUNTY

PO BOX 1021
STROUDSBURG, PA 18360

Phone: (570) 420-8589

Hours: Call for location hours

Website: www.familypromise.org

Our Mission: Family Promise provides safe shelter, meals, and support services for homeless families with children in Pike and Monroe County through a collaborative network of local congregations.

Service Area: Pike and Monroe Counties

Fees: None

GOOD CHEER FOOD PANTRY

c/o Anne Schmalzle, Secretary
P.O. Box 66
Greeley, PA 18425

Phone: (570) 226-3966
Alternate Phone: 570-647-9723

Office Hours: First Sunday of each month from 10:30 a.m. – 11:30 a.m.

The Good Cheer Food Pantry is sponsored by St. Luke Lutheran Church, Greeley and is housed in the St. Luke Center, Route 580, Greeley. Clients are offered non-perishable food from the pantry. The pantry also offers food baskets at Easter, Thanksgiving, and Christmas. The pantry is staffed completely by volunteers. The volunteers apply for grants from the United Way of Pike County. Members of the congregation, as well as other congregations, organizations, businesses, and private members of the community, donate food and funds to the pantry. The pantry serves 15 to 30 families a month. Approximately 25-30 food baskets are prepared for holidays. All clients are welcome.

Service Area: Lackawaxen & part of Blooming Grove Townships

Fees: None

HOLY TRINITY LUTHERAN CHURCH FOOD PANTRY

103 Delaware Crest
Dingmans Ferry, PA 18328

Phone: 570-828-7411
Fax: 570-828-2346
Email: htlc@ptd.net
Web Site: htlcpa.org

Office Hours: The food pantry is generally open between 9:00 a.m. and 12:00 noon, Mon. - Fri., BY APPOINTMENT ONLY. When calling to schedule a time to come, please ask for Barbara Hupfer Hours are subject to change. Tuesdays through Thursdays during Covid19.

As a ministry of the congregation, the food pantry offers supplemental food assistance to residents of Pike County who are in need. Perishable and non-perishable foods including cereals, juices, and meats are available free of charge. The congregation also provides special dinner baskets at Thanksgiving.

Service Area: Pike County

Fees: None

LOAVES AND FISHES FOOD PANTRY

Paupack United Methodist Church
597 Route 507
Paupack, PA 18451

Phone: (570) 857-1141 (if contacting by phone, please leave message)
Email: ppackumc@ptd.net

Office Hours: 9:30 a.m. – 11:00 a.m. on the first Friday of the month, no appointment needed
During Covid19 this will be drive through only.

The food pantry distributes nonperishable/perishable food as well as clothing to needy families of Pike County. This is a ministry of the congregation and completely staffed by caring volunteers. We also make special foods available at Thanksgiving and conduct gift drives for needy children at Christmas. To make monetary or food donations, please contact Bob Paine at (570) 780-4278.

Service Area: Pike County, particularly Palmyra Township

Fees: None

LOW INCOME HOME EMERGENCY ASSISTANCE PROGRAM (LIHEAP)

Pike County Assistance Office
Milford Professional Park, Suite 101
10 Buist Road
Milford, PA 18337

Phone: 570-296-6114
Alternate Phone: 866-267-9181
Web Site: <http://www.acf.hhs.gov/programs/ocs/liheap/>

LIHEAP is a Federal program that assists low-income individuals who cannot pay their heating bills. Eligible households can receive assistance through a direct payment to vendors who supply their fuel, or through a crisis component during weather-related emergencies, such as a broken furnace, leaking pipes, or terminated utility service. Homeowners, renters (including those whose rent includes heat), roomers and subsidized housing tenants may be eligible. Any type of fuel may be used.

The program for both cash and crisis components is usually available each heating season from approximately November to April. Besides household income, grants are based on the type of fuel used and the county of residence. To be eligible for the program, household income can not exceed 150 percent of the Federal Poverty Income Guideline, or for a one-person household, \$15,315; two persons, \$20,535; three persons, \$25,755; four persons, \$30,975; five persons, \$36,195; six persons, \$41,415. For larger households, guidelines increase by \$5,220 for each additional person.

Fees: Vary

MATERNAL & FAMILY HEALTH SERVICE

Milford Professional Park,
8 Silk Mill Dr. Suite 226
Hawley PA 18428

Phone: 570-390-5000
Web Site: www.mfhs.org

Office Hours: Mon. & Tues. 12:00 noon - 8:00 p.m.; Thurs. & Fri. 8:00 a.m. - 4:00 p.m.
WIC: Tues., Wed. & Thurs. 8:00 a.m. - 4:00 p.m.

Gynecological exams, counseling, and screening for STDs; pregnancy tests (free to teens); education about various methods of contraception and methods dispensed; testing for cervical cancer; and clinical breast exams. Fee scale is based on household income and family size. The only insurance we currently work with is BlueCross/Blue Shield. We have a Healthy Woman program for women over 50 with no medical insurance. Pike County WIC Office offers nutrition counseling for women, infants, and children. WIC Guidelines: income/family size.

Service Area: Pike County

Fees: Inquire

CORNERSTONE PRIMARY CARE CENTER

140 Hammond St.
Port Jervis, NY 12771

Phone: 845-858-2854
Fax: 845-565-1364
Web Site: cornerstonefamilyhealthcare.org

Office Hours: Mon., Tues. & Wed. 8:30 a.m. - 4:30 p.m.; Thurs. 10:00 a.m. - 6:00 p.m.; Fri. 8:30 a.m. - 4:00 p.m.

Formerly the McAuley Center, Cornerstone Primary Care Center provides medical care to the people in the tri-state community who have limited or no health insurance, have Medicaid, are in financial difficulty, or for those without a family physician. All services are given without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, or source of payment. Center doctors can treat any medical illness or condition, which is NOT an emergency. We also provide routine gynecological care, orthopedic, and pain management services.

Service Area: Tri-state area

Fees: Medicaid, uninsured, under insured, and insured

NACO PRESCRIPTION DRUG DISCOUNT CARD PROGRAM

Web Site: www.naco.org

The NACo Prescription Drug Discount Card Program allows participants to save an average of 20% off the full retail cost of medications. This program is very useful to those who are uninsured or underinsured, and can also supplement Medicare prescription and other insurance plans.

There are no age limits, income or medical condition restrictions to participate. The card is provided free for all Pike County residents; there is also no cost to taxpayers or the county. The cards may be picked up at any of the county's township or borough offices, at any branch of the Pike County Public Library, at the Area Agency on Aging Senior Center, and senior clubs.

To use the card, simply present it to any participating pharmacy. Most of the major retail chains are participating pharmacies, such as Wal-Mart, Kmart, Rite Aid, The Medicine Shoppe, among other pharmacies.

Service Area: Pike County

NORTHAMPTON COMMUNITY COLLEGE

2411 Route 715
Tannersville, PA 18458

Phone: 570-369-1800

Alternate Phone:

Fax: 570-369-1863

Web Site: www.northampton.edu

Office Hours: Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Northampton Community College, based out of Bethlehem, PA offers classes in GED preparation, ESL classes (English as a second language), family literacy (teaching parents child development skills, i.e.: parenting and learning skills), computer literacy (teaching basic computer skills), college credit courses, and non-credit adult and youth courses. We also offer off-site classes in the surrounding area. In addition, we are committed to assisting businesses and service groups to achieve their goals to benefit the community as a whole.

Service Area: Pike County

Fees: Inquire

NORTH PENNSYLVANIA LEGAL SERVICES

10 North 10th St.
Stroudsburg, PA 18360

Phone: (570) 424-5338

Alternate Phone: (800) 532-8282

Fax: (570)-424-8004

Web Site: www.northpennlegal.org

Office Hours: 8:30-12:00 1:00 - 4:30 Monday through Thursday 8:30-12:00 1:00 - 4:00 Friday. To apply for services call during business hours except for Wednesday afternoons when intake is closed. Metered parking on Main Street; a few free spaces on 10th. Office is handicapped accessible.

North Penn Legal provides free legal aid services on civil cases to low income families, individuals, and groups in North Eastern PA. Examples of the types of cases we handle include spousal abuse, utility shut-offs, evictions, debt, tenant housing, tax sale, mortgage foreclosure, court cases, custody/visitation, and equity cases. Services include individual representation (ranging from document preparation to litigation), information referral and advice through a telephone help line, and community legal education and support for those clients who will be responsible for the handling of some aspects of their problem. Depending on case type and income.

Service Area: Monroe, Pike counties

Fees: Inquire

OFFICE OF VETERANS AFFAIRS – PIKE COUNTY

514 Broad Street
Milford, PA 18337

Phone: (570) 296-3563
Fax: (570) 296-3410
Director: Brian Evichin
Email: vetaffairs@pikepa.org

The Veterans Affairs Office is dedicated to serve our veteran population in Pike County by assisting veterans and their family members with issues concerning federal, state and county benefits available to them.

Services Provided: Representation and processing of VA compensation, pension claims, medical benefits, educational benefits, etc. -County Benefits -State Benefits -Counseling Services

Readjustment counseling for veterans who served in war zones or conflicts from WW II to the present can receive free counseling for themselves or family members from 8:30 - 12:30 P.M. on the first and third Fridays and 8:30 - 4:30 P.M. on the second and fourth Fridays of the month.

Fees: All Services are free

OFFICE OF VOCATIONAL REHABILITATION

300 G. Laird St.
Wilkes-Barre, PA 18702-7013
Phone: 800-634-2060

837 Route 6, Unit 2
Shohola Business Center
Shohola, PA 18458
Phone: 570-296-5661

Alternate Phone: (570) 826-2011 Ext 152
Web Site: www.li.state.pa.us/PAOVR

Office Hours: Call for an appointment

Our purpose is to assist eligible people with disabilities with services to help them prepare for, obtain, and maintain employment. We provide medical and psychological evaluations, assessments, counseling and guidance, accommodations, physical restoration, training options, mobility assistance, and referral to other agencies. We serve people with disabilities (an assessment of how severely a person's disabilities limit their ability to prepare for, obtain, and maintain employment is necessary).

Service Area: Shohola office serves Pike County residents (other offices cover each county in PA)

Fees: None

PA CAREERLINK PIKE COUNTY

Pike County Workforce Development Agency
Office of Vocational Rehabilitation-Labor & Industry (Page 12)
Bureau of Workforce Development Partnership- Labor & Industry
The Shohola Business Center 837 Route 6, Unit 2 Shohola, PA 18458

Phone: 570-296-2909 Fax: 570-296-3533
Web Site: www.cwds.state.pa.us

Office Hours: Mon. - Fri. 8:30 a.m. - 4:30 p.m.

Offers no cost job search assistance, labor market information, veterans services, and funding for training programs. You can view other available individual and employer services by visiting:
www.pacareerlink.state.pa.us.

Fees: None

PA DEPARTMENT OF INSURANCE

Toll Free Phone: 1-877-881-6388
Website: www.insurance.pa.gov

The Pennsylvania Insurance Department is an objective source of information that can help you understand the complexities of your insurance coverage. Contact us if you have questions or concerns about your marketplace health insurance.

PA PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

Phone: 888-477-2669
Web Site: www.pparxpa.org

PPARxPA.org is a web site designed to help low-income, uninsured Pennsylvania residents get free or discounted brand-name medicines. State agencies and community organizations worked together with America's pharmaceutical companies to develop PPARxPA.org.

If you have a hard time paying for your medications, you may be eligible for help in paying for your prescriptions. We encourage you to go through the site to see if you can receive free or discounted medications. PPARxPA.org makes it very easy to find out if you, a loved one, or one of your patients qualify for assistance. First, select your point of entry to the application process by clicking on the Patient, Caregiver or Prescriber button on the page. Then follow the on-screen step-by-step directions. If you are eligible, you will receive an application that can be printed out and returned directly to the drug manufacturer for final approval after your doctor has approved and signed it.

Service Area: State-wide in PA

Fees: None

PENNSYLVANIA'S CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP)

Phone: (800) 986-5437

Web Site: www.chipcoverspakiids.com

Office Hours: This is an online resource.

CHIP is short for the Children's Health Insurance Program - Pennsylvania's program to provide health insurance to uninsured children and teens. There are a lot of reasons kids might not have health insurance - maybe their parents lost a job, maybe their parents don't have health insurance at work or maybe it just costs too much. Whatever the reason, CHIP may be able to help.

CHIP works with private health insurance companies you know to make sure your children get their immunizations, doctor's visits, prescriptions, vision exams, check-ups at the dentist and more! For most families, all of this comes at no cost. That's right - great health insurance for free. You get the same health insurance card as everyone else, so no one needs to know you have CHIP. You might think that your children aren't eligible. Many parents are surprised to learn that CHIP can help their families.

Now, all uninsured children and teens up to age 19 have access to health insurance, regardless of family income. It's the same great program, now available to more families. It doesn't matter how much money your family makes. Many will get it free. Others, at low-cost. Don't assume that you earn too much to qualify. Every uninsured child and teen who is not eligible for Medical Assistance now has access to comprehensive health insurance. Many families will not have to pay for CHIP. Families with higher incomes will have low monthly premiums and co-pays for some services.

Service Area: State-wide

Fees: Inquire

PIKE COUNTY ASSISTANCE OFFICE

10 Buist Rd., Suite 101

Milford, PA 18337

Phone: (570) 296-6114 or (866) 267-9181

Office Hours: Mon. - Fri. 8:30 a.m. - 5:00 p.m.

Temporary Assistance for families in need, medical assistance, food stamps, special short-term state and federal programs, and low income home energy assistance program. Requirements vary for each program. Department of Human Services Food Bank link: <https://www.dhs.pa.gov/about/ending-hunger/pages/food-pantries.aspx>

Base Location: Pike County. Service Area: Pike County

Fees: None

PIKE COUNTY AREA AGENCY ON AGING

150 Pike County Blvd.
Lords Valley, PA 18428

Phone: 570-775-5550
Alternate Phone: 800-233-8911
Fax: 570-775-5558
Web Site: www.pikeaaa.org

Office Hours: Mon. - Fri. 8:00 a.m. - 4:00 p.m.
24 hour hotline for emergencies and Protective Service 1-800-233-8911

Other Centers:

Blooming Grove: 570-775-5550, 8 a.m. to 4 p.m.
Matamoras, PA: 570-832-1929, Wed & Fri 9 a.m. to 2 p.m.
Dingmans Ferry: 570-828-7812, Tues & Fri 9 a.m. to 2 p.m.
Lackawaxen/Shohola Township: 570-685-7808, M-W-Th 9 a.m. to 2 p.m.

Transportation-shared ride-Medical Assistance and PwD for disabled, personal care, assessment, socialization, recreation, education and health promotions, home-delivered meals, nutrition centers (Blooming Grove - Lackawaxen - Bushkill), care management, protective services, ombudsman, outreach, senior employment, family caregiver support services, personal assistance services, adult day care, apprise counseling, Alzheimer's support group meetings, grief support group meetings, independent senior citizen clubs, computer classes, information, and assistance. For seniors age 60 and over and a resident of Pike County.

Service Area: Pike County.

Fees: Services based on need as determined by qualified staff and limited by federal, state, and local funding. Donations are encouraged by recipients to help supplement funding and are handled in a confidential manner.

PIKE COUNTY FOOD PANTRY

Moravian Church
899 Main Street
Dreher Township Building
Newfoundland, PA 18445

Phone: 570-676-4066
Office Hours: Every 3rd Thurs. 12:00 noon - 2:00 p.m.

Food income guidelines

Service Area: Northwestern Pike County

PIKE COUNTY HUMAN SERVICES

506 Broad Street
Milford, PA 18337

Phone: 570-296-3434
Alternate Phone: 570-296-3439
Fax: 570-296-3436
Website: www.pikepa.org

Office Hours: Mon. - Fri. 8:30 a.m. - 4:00 p.m.

Emergency rent, mortgage, utility, food and shelter, Pike County Housing Rehab Program, referrals, funding and, information source for local human service agencies. For Pike County residents.

Service Area: Pike County

Fees: None - matching funds sometimes required

PPL UTILITIES

PPL is here to help with multiple programs and services. PPL Energy Services offers comprehensive solutions to increase your energy efficiency and save you money. To learn more, bring your monthly PPL bill when you meet with them and find out how you can save money every month.

Hardship information available 1-800-358-6623

Websites: www.pplweb.com, www.pplelectric.com, or www.DollarEnergy.org

SOCIAL SECURITY FIELD OFFICE

409 Lackawanna Ave.
Oppenheim Bldg., 1st Floor
Scranton, PA 18503

Phone: (866) 635-0767
Fax: (570) 961-6019

Web Site: www.ssa.gov

Office Hours: Mon., Tues, Thurs, & Fri - Fri 9:00 a.m. - 4:00 p.m., Wed. 9:00 a.m. – 12:00 p.m.

Benefit payments, answer public inquiries regarding Social Security, SSI, and Medicare matters. Varies with program.

Service Area: Upper Lackawanna County, Northwestern Pike County, Southeastern Susquehanna County, Wayne County

Fees: Inquire

DEPARTMENT OF HUMAN SERVICES WEBSITE

Energy Assistance LIHEAP

Online resource.

Phone: 866-857-7095, Consumer Service Center

Web Site: www.compass.state.pa.us

This web site provides concerned Pennsylvanians with rising energy costs clear answers to frequently asked questions. The web site provides contact information for those who need help with their utility bills, furnace repairs, or weatherizing their home; gives easy-to-follow tips to reduce energy consumption at home; provides information and brochures in Spanish and English on the Low Income Home Energy Assistance Program (LIHEAP), as well as a direct link to an online application process for the program, contact information for Area Agencies on Aging for older Pennsylvanians; contact information for County Assistance Office; and information on how residents can help their community cope with high energy prices.

The web site will be updated with new information throughout the winter season.

The governor's goal is to make sure all Pennsylvanians are warm and safe this winter and that they are prepared for the months to come.

Service Area: PA

Fees: Inquire

TOGETHER FOR HEALTH DENTAL CLINIC

750 RT 739
Lords Valley, PA 18428

Phone: (570) 775-7818

Web Site: www.wmh.org

Office Hours: Dental: Mon., Tue., Wed., & Fri. 8:00 a.m. - 4:00 p.m. Thu., 8:00 a.m. – 7:00 p.m.

Dental care services are for patients up to 21 years of age. No orthodontics.

Service Area: Pike and Wayne counties

Fees: Medical Assistance and PA CHIP card holders; sliding fee scale for others

UNEMPLOYMENT COMPENSATION CLAIMS

30 Stauffer Industrial Park
Taylor, PA 185179625

Phone: 888.313.7284
Fax: 570.562.4872
Web Site: www.uc.pa.gov
Office Hours: Mon., Tue. & Thu. 8:00 a.m. - 4:00 p.m.,

Provide temporary, partial income replacement to workers who are unemployed through no fault of their own, which is determined after application.

Service Area: Bradford, Carbon, Clinton, Columbia, Delaware, Lackawanna, Luzerne, Lycoming, Monroe, Montgomery, Montour, Northumberland, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming counties

Fees: None

UNITED WAY OF PIKE COUNTY

201 Broad Street
Milford, PA 18337

Phone: (570) 296-9980
Alternate Phone: (888) 306-6963
Email: uwpc@ptd.net

Office Hours: Part-time

The United Way of Pike County identifies, develops, and funds a full range of community services that meet critical community needs with help and advice from community stakeholders.

The Pike United Way presently provides funding allocations 21 local human service agencies.

Service Area: Pike County
Fees: None

UNIVERSITY OF SCRANTON SMALL BUSINESS DEVELOPMENT CENTER

The Estate Building Floor 2
800 Linden St.
Scranton, PA 18510

Phone: 570-941-7588
Web Site: www.scrantonsbdc.com
Office Hours: Mon. - Fri. 8:30 a.m. - 4:30 p.m. Pike County: 2 days per month (by appointment only).

The Small Business Development Center works to grow the economy of Northeastern Pennsylvania by providing entrepreneurs with the education, information and tools necessary to build successful businesses.

The SBDC provides no cost small business consulting services that are tailored to fit the needs of small business clients of Bradford, Lackawanna, Monroe, Pike, Susquehanna, Tioga, Wayne & Wyoming Counties. The center offers confidential individualized assistance designed to identify and address the problems of small business owners as well as individuals interested in establishing a business.

The program is jointly funded by the US Small Business Administration, Pennsylvania Department of Community and Economic Development and The University of Scranton.

Service Area: Bradford, Lackawanna, Monroe, Pike, Susquehanna, Tioga, Wayne, Wyoming, counties.

Fees: Consulting- none; seminars – vary

VICTIM'S INTERVENTION PROGRAM OF WAYNE AND PIKE COUNTIES

PO Box 986
Honesdale, PA 18431

Phone: (570) 253-4401 24 HOUR CRISIS HOTLINE: 1 (800) 698-4VIP (4847)

Web Site: [www.http://vipempowers.org/](http://vipempowers.org/)

Office Hours: Call for location hours

VIP provides the following confidential services to women, men and children:
24-hour hotline; Crisis counseling; Individual counseling; Assistance with Protection from Abuse Orders; Assistance with Crime Victim Compensation claims; Emergency shelter; Emergency transportation; Accompaniment to Court; Legal Aid; Police; Hospitals and Social Service Agencies; Risk reduction workshops; Professional trainings; Information and referrals

Service Area: Pike and Wayne Counties

Fees: None

WAYNE COUNTY REDEVELOPMENT AUTHORITY - WEATHERIZATION PROGRAM

355 Beach Lake Highway
Honesdale, PA 18431

Phone: (570) 253-4882
email: waynepikewx@gmail.com

Pennsylvania's Weatherization Assistance Program increases energy efficiency in homes by reducing energy costs and increasing comfort while safeguarding health and safety. Eligible applicants include low-income individuals, with priority given to higher risk residents such as the elderly, disabled individuals, families with children and high energy users.

Program Services:

- Blower door guided air sealing to effectively locate and reduce air-leakage throughout the home.
- Installation of attic, wall, basement and crawlspace insulation and ventilation to reduce energy loss.
- Heating system modification or replacement to increase the efficiency/safety of the heating system.
- Minor repairs, and/or health and safety measures are provided (when necessary) to allow the safe and effective installation of the weatherization measures.
- Client education on the proper use and maintenance of the installed weatherization measures and ways to reduce energy waste everyday.

Service Area: Wayne & Pike
Fees: Inquire

WAYNE PIKE ADULT LITERACY PROGRAM

1406 Main Street
Honesdale, PA 18431

Phone: (570) 253-3221
Website: www.wpalp.org
Email: WPALP@ptd.net

Wayne Pike Adult Literacy Program is a non-profit organization which provides free tutoring, textbooks, and other educational assistance to over 3,500 adults in Wayne and Pike counties since 1986. Tutoring is offered in several public locations which are close and convenient to the adults in need. For more information regarding the Wayne Pike Adult Literacy Program, please visit their website at <https://www.wpalp.org/>

Service Area: Wayne & Pike
Fees: Inquire

MENTAL HEALTH & DEVELOPMENTAL SERVICES - CARBON-MONROE-PIKE

10 Buist Road - Suite 404
Milford, PA 18337

Phone: (570) 296-6484
Web Site: www.cmpmhds.org

24/7 Mental Health Crisis Hotline: (570) 992-0879
New Perspectives Toll Free: (800) 849-1868
Mental Health Warm Line: (866) 654-8114
National Crisis Text Line: 741741

Office Hours: Please inquire.

Carbon, Monroe, and Pike counties operate a mental health and developmental services program with offices in each county. If you have a need for such services, or know someone who does, you may contact us by email, telephone, or by visiting one of our offices.

Mission Statement: Facilitate access to quality behavioral health and developmental services that empower individuals and families on their journey toward independence and wellness

Service Area: Pike, Carbon, & Monroe Counties

WOMEN'S HEALTH CARE OF NORTHEAST PENNSYLVANIA

750 Route 739
Lords Valley, PA 18428

Phone: (570) 775-8838

Office Hours: Mon. - Fri. 8:00 a.m. – 4:30 p.m.

Obstetric and gynecologic care, family planning, PA Medical Assistance, Healthy Beginnings Plus Program, NYS medical assistance, and MOMA Program.

Service Area: Lackawanna, Monroe, Pike, Wayne counties
Fees: Vary; medical assistance