Recognizing Excellence:
Celebrating The Arc Mercer's Outstanding Employees

At The Arc Mercer, the success of our mission depends on the dedication and compassion of our frontline staff. These mission-critical employees work tirelessly to ensure that individuals with intellectual and developmental disabilities receive the highest level of care, support, and encouragement. Their commitment is the foundation of The Arc Mercer's impact, and it is an honor to recognize those who go above and beyond in serving our consumers and fostering a positive, inclusive community.

Honoring the Best: Employee of the Month Awardees

Each quarter, The Arc Mercer highlights the exceptional contributions of employees whose dedication, leadership, and compassion make a lasting impact. The Employee of the Month award acknowledges those who exemplify our values, providing a meaningful way to express gratitude for their extraordinary service.

Tracy Young: A True Advocate for Consumers



Tracy Young's unwavering commitment to supporting consumers has earned her the Employee of the Month recognition. Tracy dedicates her time to both the Campus Day Program and After Care during the week while also working weekends at residential sites like our Phaeton location, ensuring continuity of care for those she serves. Beyond her daily responsibilities, she is a passionate volunteer at consumer events, strengthening the sense of community at The Arc Mercer.

Anne-Marie Dye, her nominator, captured Tracy's impact perfectly: "She puts a lot of time into building bonds with our consumers. She's a genuinely loving and caring part of our team who goes above and beyond to help our consumers and her teammates succeed." Her dedication and leadership inspire both consumers and colleagues alike.



Arinze Iloka: Positivity and Dedication in Action

Arinze Iloka, from the Special Needs Day Program, stands out for his reliability, adaptability, and infectious positivity. His nominator, Naldia Pyle, BDSP, described his exceptional work ethic: "Since joining our team, he has consistently demonstrated a strong willingness to engage with consumers. He is always ready to help when needed, never hesitates to step in, and acts promptly in every situation."

Arinze's ability to foster a welcoming atmosphere and his keen sense of responsibility in managing transportation needs reflect his commitment to ensuring consumers' well-being. His efforts not only enhance the experience of those he supports but also uplift his fellow team members, making him a deserving recipient of this honor.



Matthew Greaves: Going Above and Beyond

Matthew Greaves, a DSP at Colonial Group Home, has been recognized for his exceptional dedication and work ethic. His nominator, Christopher Wiefueh, highlighted Matthew's willingness to step up beyond his primary role, often taking on additional shifts in the day program to ensure consistent and compassionate care for consumers.

When his name was announced, Matthew's surprise quickly turned into a radiant smile, a reflection of the deep appreciation he has for his work and the recognition from his peers. His story is a reminder that the Employee of the Month program is not just about rewarding hard work—it is about celebrating the unsung heroes who keep The Arc Mercer thriving every day.

Looking Ahead: Employee of the Year

Each of these outstanding employees is now in the running for the prestigious Employee of the Year award, which will be announced at The Arc Mercer's annual fall fundraising gala in November. This award honors one exceptional individual whose dedication and service have truly set them apart over the past year.

A Grateful Acknowledgment

The Arc Mercer's frontline staff are the backbone of our mission, and their dedication ensures that our consumers receive the highest quality of care and support. Recognizing and celebrating these outstanding individuals is a testament to their invaluable contributions.

To all our employees who work tirelessly to enrich the lives of those we serve—thank you. Your hard work, compassion, and unwavering commitment do not go unnoticed, and it is because of you that The Arc Mercer continues to make a meaningful impact in the community.